

LANDCOM GLENFIELD PROJECT

Community engagement outcomes report
August 2024



Document status					
Version	Purpose of document	Authored by	Reviewed by	Approved by	Review date
1.0	Outcomes of Glenfield project community engagement activities	Alexandra Middleton	Bree Frost, Communications and Engagement Manager Abbie Jeffs, Director, Project Communications and Engagement	Adam Carmody, Development Director	October 2024

Table 1 Document status

Prepared by:

Becscmm Pty Ltd
Alexandra Middleton
Senior Project Manager

Prepared for:

Landcom
Abbie Jeffs
Director, Project Communications and Engagement

Contents

1	ACKNOWLEDGEMENT OF COUNTRY	4
2	EXECUTIVE SUMMARY	4
3	INTRODUCTION	4
3.1	Report purpose	4
3.2	Project background	4
3.3	Project objectives	5
4	ENGAGEMENT APPROACH	6
4.1	Engagement objectives	6
4.2	Engagement snapshot	7
4.3	Guiding principles	8
4.4	Establishing a community vision	9
5	COMMUNITY ENGAGEMENT FINDINGS	10
5.1	Promotion	10
5.2	Online survey	13
5.3	In-person engagement session	20
5.4	Online engagement session	28
5.5	Community group meetings	33
6	APPENDIX	37
6.1	Social media	37
6.2	Survey	39
6.3	In-person session	46
6.4	Online session	60
6.5	Community group meetings	64

1 ACKNOWLEDGEMENT OF COUNTRY

Becscmm pays respect to Elders past and present and recognises and celebrates the diversity of Aboriginal peoples and their ongoing cultures and connections to the lands and waters of NSW.

2 EXECUTIVE SUMMARY

Landcom committed to delivering comprehensive community engagement for the Glenfield Project between June to August 2024 to develop a shared vision for the future of the area and to input into the structure plan.

The engagement activities included an online survey, in-person and online community workshops, and targeted community group meetings.

During the engagement period, 141 people provided direct feedback to inform the planning process, with more than 1,000 people viewing the project online and close to 40,000 leaving a social media impression.

Participants represented a diverse cross-section of the community, including from all age groups and backgrounds, with the majority living locally.

The engagement process introduced Landcom as the new landowner and developer, created awareness of the project, and provided opportunities for the community to ask questions and provide input. The overall findings highlighted many have a deep connection to Glenfield and while most welcome the project and revitalisation of the suburb, they would like to maintain Glenfield's existing character and identity.

As a result of this engagement, a set of guiding principles and outcomes have been developed to inform the project's next steps.

3 INTRODUCTION

3.1 REPORT PURPOSE

Community engagement was completed from June to August 2024 to engage people who live, work and visit Glenfield. The purpose of the engagement was to understand community views and insights about Glenfield to contribute towards the development of a shared vision.

Engagement was carried out through an online survey, in-person and online workshops, and targeted community group meetings.

This Community Engagement Outcomes Report provides an overview of the project, as well as:

- Engagement activities
- Guiding principles
- Proposed vision statement
- Next steps.

3.2 PROJECT BACKGROUND

Glenfield is strategically located in Sydney's southwest in the Campbelltown City Council Local Government area, with easy access to the M5 Motorway and Hume Highway. Glenfield train station has connections to Campbelltown, Liverpool, Parramatta and soon the new Western Sydney Airport.

The precinct was rezoned in July 2021 by the Department of Planning, Housing and Infrastructure (formerly the Department of Planning, Industry and Environment), which coincided with the release of the Glenfield Place Strategy, Structure Plan and supporting documents.

In April 2024, Landcom settled on the acquisition with the Department of Education for the land around the Hurlstone Agricultural High School. This site, to the west of the rail corridor, is indicated in the structure plan below.

Following the acquisition, Landcom announced the new project through various outgoing communications and carried out community engagement from June to August 2024.

This report documents what was heard during the community engagement and provides guiding principles based on the outcomes, as well as a proposed shared vision for the development. This information will inform Landcom's plans for the development.



Figure 1 - Glenfield structure plan

3.3 PROJECT OBJECTIVES

Over the next 10-15 years, Landcom aims to develop Glenfield into a sustainable, thriving and connected community.

It will offer several key features including:

- a mix of homes set within leafy, green streets with walking and cycling links to the station, open space and a lively town centre
- more than 3,900 homes over the next 15 years. The project is a strong example of Landcom's commitment to boosting the supply of new and diverse housing and creating great places to live. The master plan will feature a mix of detached houses, terraces, townhouses and apartments.

Through this development, Landcom is committed to boosting the supply of new, diverse and affordable housing and creating a sustainable, diverse and liveable neighbourhood.

4 ENGAGEMENT APPROACH

Community engagement activities were delivered from June to August 2024 and designed to provide opportunities for the community to input into the project.

Activities included:

- One online survey
- Two in-person community visioning workshops at the Glenfield Community Hall
- One online community visioning workshop
- Four community group meetings

The engagement process was promoted through:

- Postcard (print)
- Community newsletter (print)
- Landcom Join-in website (digital)
- Geotargeted social media (digital)

In total, 141 individuals participated in the engagement activities. The survey, community workshops and community group meetings included an introduction about Landcom and the project followed by activities to encourage discussion. Participants were asked what they like about Glenfield now and what their aspirations are for its future. These questions aimed to uncover values, priorities and desired outcomes from the project to develop a shared vision.

The main themes and outcomes from the activities are outlined in this report.

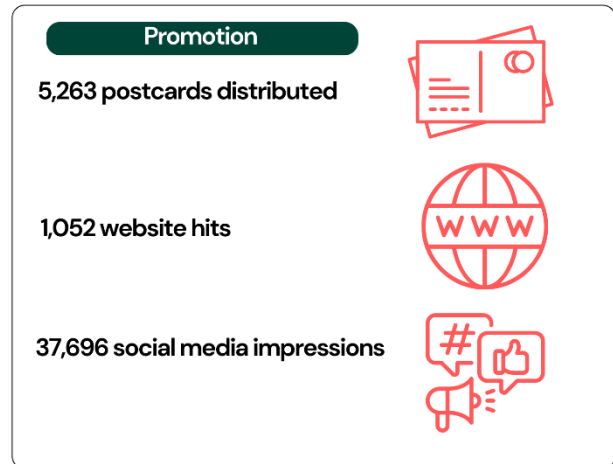
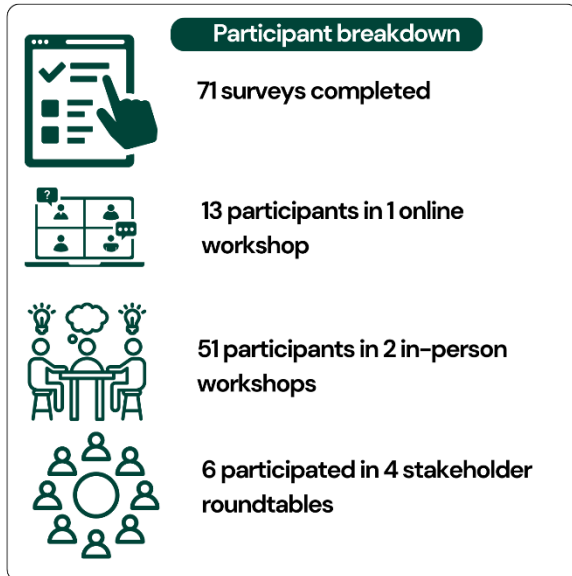
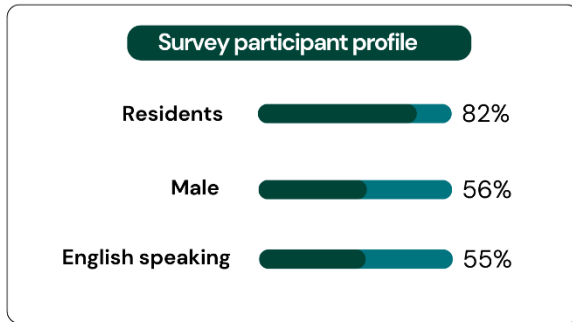
4.1 ENGAGEMENT OBJECTIVES

The community engagement process aimed to gather meaningful and diverse insights to inform the design and development of Glenfield and inform a shared vision for the area.

The engagement objectives included:

- Establish a presence in the community
- Introduce the project, and
- Understand the community values, their current sentiment and what features they would like to see included in the new development.

4.2 ENGAGEMENT SNAPSHOT



4.3 GUIDING PRINCIPLES

Diverse community perspectives and aspirations were captured during the engagement process, identifying key themes and shared community values for the future neighbourhood priorities. Based on the feedback received, the following guiding principles have been developed for use in the Glenfield Master Plan. These guiding principles are elements that represent the collective aspirations of the community and can contribute to a shared vision.










Guiding Principles	Key elements
Character and identity 	<ul style="list-style-type: none"> • Sense of community and inclusivity • Celebrate rural characteristics
Shops and entertainment 	<ul style="list-style-type: none"> • Retail, dining and entertainment options to develop a vibrant town centre
Safety 	<ul style="list-style-type: none"> • Well-lit streets, street parking and pedestrian friendly pathways
Sustainability 	<ul style="list-style-type: none"> • Sustainable design such as water conservation and passive heating and cooling for new homes • Sustainable infrastructure including EV charging stations and renewable energy options
Green spaces 	<ul style="list-style-type: none"> • Public open space, gardens, parks and playgrounds • Tree canopies
Connectivity 	<ul style="list-style-type: none"> • Walkways and cycleways • Accessibility and mobility options including pathways • Connectivity across both sides of the railway line
Traffic and transport 	<ul style="list-style-type: none"> • Connected to public transport, transport infrastructure and services • Innovations to reduce traffic congestion • On-street and off-street parking, as well as commuter parking
Housing options 	<ul style="list-style-type: none"> • Mix of diverse housing options
Facilities and amenities 	<ul style="list-style-type: none"> • Proximity to medical, education and shared community facilities • Recreational activities and spaces that cater to all age groups including youth

Table 2 - Guiding principles

4.4 ESTABLISHING A COMMUNITY VISION

At the beginning of each session, Landcom explained what a vision is and how it contributes to the identity of the project. A vision is important when planning places, spaces and neighbourhoods as it describes the elements beyond the buildings and physical infrastructure including the look and feel of a place as well as characteristics, ideas and aspiration when planning and designing places.

Each group was asked to create their own vision statement at the conclusion of each workshop. The statements reflect the community's future aspirations for Glenfield and will be used by Landcom as a foundation to guide project decision making.

A suggested vision statement from the community for the future Glenfield project.

Suggested vision statement

In 2040, Glenfield will be a convenient, connected, and family-friendly suburb with well-planned and sustainable infrastructure and amenities. It will feature a vibrant town centre with diverse retail, dining and entertainment options as well as a library, community centre, and medical and education facilities. It will be walkable and cyclable with enhanced public transport services, ample parking and wide roads. It will have abundant tree canopies, wildlife, and green space and offer attractive and affordable housing options.

For the full set of community draft vision statements see the Appendix Section 1.

5 COMMUNITY ENGAGEMENT FINDINGS

5.1 PROMOTION

Postcard and newsletter

A postcard and community newsletter were mailed out to 5,263 residents across Glenfield and Macquarie Links on Monday 3 June. The purpose of the postcard was to provide the community with a quick snapshot of the project, while the community newsletter provided more in-depth project information.

Both aimed to:

- Promote the project
- Direct interest to the project website [Glenfield - Have your say | Join in Landcom](https://www.glenfield.nsw.gov.au/have-your-say)
- Encourage completion of the online survey
- Encourage attendance at the in-person and/or online visioning workshops.

HAVE YOUR SAY.

A shared vision for Glenfield

Landcom's Glenfield project will be a thriving, sustainable, walkable and connected community.

- Diverse housing options
- Close to transport and recreation spaces
- Walking and cycling links
- Large leafy green open spaces, and
- A lively town centre

LANDCOM

We would love to hear your ideas, so that, together we can create a shared vision for Glenfield.

Complete our **visioning survey**
Scan the QR code to complete the survey by 28 June 2024 for the chance to win one of 2 x \$100 Coles Myer vouchers (Terms & Conditions apply) and to register for a workshop.

Join us at one of our **community visioning** workshops for a chance to win a \$30 shopping voucher. Registrations are essential, register by scanning the QR code.

17 June 2024	6pm - 8.00pm	Glenfield Community Hall	Food & drinks will be available
18 June 2024	6pm - 8.00pm	Glenfield Community Hall	
26 June 2024	6pm -7.30pm	Online (scan QR code)	

We look forward to meeting with you to help shape a vision for the project.

Questions?
1800 298 609
glenfield@landcom.nsw.gov.au
landcom.com.au/glenfield

Need an interpreter?
Phone TIS on 131 450 and ask them to call 02 9841 8600

Figure 2 – Postcard

LANDCOM

Plans for Landcom's Glenfield project to be a thriving, sustainable, walkable and connected community with more than 3,900 new homes for southwest Sydney.

Project location

Landcom is delivering more than 3,900 new homes that will offer residents a lifestyle close to transport and recreation opportunities. The project will feature a mix of detached houses, terraces, townhouses and apartments, set within leafy, green streets with walking and cycling links to the station, open space and a lively town centre. The project will be delivered over the next 15 years and will boost the supply of new and diverse housing and create a great place to live in southwest Sydney.

Future development at Glenfield

Earlier this year an agreement between Landcom, Department of Education and the Office of Strategic Lands has paved the way for Landcom to build a new neighbourhood west of the Glenfield Train Station.

Landcom is delivering a new neighbourhood in Glenfield with more than 3,900 homes that will offer residents a lifestyle close to transport and recreation opportunities. If you need assistance reading this, translation services are available. Please call 131 450 and ask them to call 02 9841 8600.

Planning process

In 2021, the NSW Government approved plans for Glenfield as a priority growth area to provide more homes, jobs and community facilities for our growing city. A structure plan was developed and Landcom is working to develop a detailed masterplan as part of the planning process.

Planning will progress in consultation with Campbelltown City Council, state government agencies, service providers and the local community. This will help to coordinate delivery of infrastructure to support growth and ensure plans meet the future needs of the community.

We are currently undertaking technical studies to inform planning and will submit a number of development applications over the coming years to enable staged development.

Early works

To secure the site, we recently completed installing fencing around the property boundary.

In the coming months we will lodge development applications with Campbelltown City Council associated with early works to demolish some buildings near the Glenfield commuter car park, and bulk earthworks.

Who is Landcom

Landcom is a NSW Government owned land and property development organisation. We are a commercial business that develops land to achieve both public outcomes and financial benefits for the people of NSW. We supply home sites through the delivery of sustainable masterplanned communities and development projects, with a focus on expanding the stock of affordable and diverse housing.

Register for updates via the webpage to be notified when applications are on exhibition.

More information
To learn more about the project and register for project updates contact us:

Web
landcom.com.au/glenfield

Phone
1800 298 609

Email
glenfield@landcom.nsw.gov.au

Online survey or register for workshops
joinin.landcom.nsw.gov.au/glenfield

Community consultation to shape a vision to guide growth and change

We want to identify community ideas and aspirations for the area to help shape plans for future development. You are invited to get involved in the conversation and have your say to help us plan and deliver a place that people will love to live in that reflects and celebrates Glenfield's unique features. You can:

- Complete a short online survey by 28 June with a chance to win a \$100 Coles Myer voucher.
- In-person: 17 or 18 June, 6pm - 8.00pm
- Online: 26 June, 6pm - 7.30pm

Scan the QR code above or visit [Joinin.landcom.nsw.gov.au/glenfield](https://www.joinin.landcom.nsw.gov.au/glenfield) to register to attend a visioning workshop.

Consultation is an important part of the planning process. We look forward to meeting you and other community members to help shape a vision for the project and get feedback to inform planning and design.

To find out more and have your say, scan the QR code or visit: [Joinin.landcom.nsw.gov.au/glenfield](https://www.joinin.landcom.nsw.gov.au/glenfield)

We speak your language.

English	Bengali	Arabic	Nepali
Interpreter services Landcom is a NSW Government owned land and property development organisation.	Interpreter services Landcom is a NSW Government owned land and property development organisation.	Interpreter services Landcom is a NSW Government owned land and property development organisation.	Interpreter services Landcom is a NSW Government owned land and property development organisation.

June 2024
Joinin.landcom.nsw.gov.au/glenfield

1800 298 609
glenfield@landcom.nsw.gov.au

Figure 3 Community newsletter

Website

Information about the project was promoted on the [Landcom Join In](#) webpage and project webpage ([Glenfield | Landcom](#)) during the engagement period. This included:

- Project overview
- Frequently asked questions
- Online survey
- Registration to attend the in-person and online workshop, and
- Online vision board.

The total number of website visits to Glenfield pages during the communications visioning campaign, in June 2024, were:

Page	Unique visits
Corporate website	459
Join in	593

Table 3 Website visits

The screenshot displays the Landcom Glenfield project website interface. At the top, navigation tabs include REGISTER, COMPLETE OUR SURVEY, FAQ, and VISION BOARD. The main content area is divided into several sections:

- About the project:** Describes the project as a new thriving, sustainable, walkable, and connected community, highlighting its location near the M5 Motorway and Hume Highway, and its proximity to the Glenfield Train Station and Western Sydney Airport.
- Timeline:** A vertical timeline showing key milestones: Project announcement (April 2024), Online and in-person community workshops (June 2024), Online survey (Closes 28 June 2024), and Review community feedback and ideas (As part of the planning process).
- Community Consultation - create a shared vision:** Encourages residents to share their ideas and aspirations for the area.
- Project location:** Includes a map showing the project site in red, with labels for 'Glenfield Project', 'Landcom Urban Development', and 'Public Roads'.
- Upcoming events:** Lists three visioning workshops: Monday 17 June 2024 (06:00 pm to 08:00 pm), Tuesday 18 June 2024 (06:00 pm to 08:00 pm), and Wednesday 26 June 2024 (06:00 pm to 07:30 pm).
- Interpreter Services:** Provides contact information for the Translating and Interpreting Service.
- FAQ:** A section with questions like 'What is visioning?', 'Why are we consulting the community?', 'Who is Landcom?', and 'How are my ideas considered into the design process?'.
- What do you love about Glenfield?:** A vision board section where users can share stories, images, or videos. It features a post titled 'Peacefulness' by Glen, dated a month ago, with 3 likes and 0 comments.

Figure 4 Website information

Geotargeted social media

Geotargeted social media was completed for the period 6 June to 7 July 2024 through the Landcom Places Facebook page ([Landcom Places](#)) and the Landcom @Landcomplaces Instagram page ([Landcom \(@landcomplaces\)](#)).

Posts were made on Facebook and Instagram at various stages to introduce the project and encourage community participation. In total, there were 5 Facebook posts and 4 Instagram posts.

The most impactful Instagram post was the initial post on 6 June 2024 which introduced the community to the project and provided opportunities to have their say. It resulted in 305 impressions, 9 engagements and had a reach of 253 people.

The most impactful Facebook post was on 12 June 2024 which invited people to attend the in-person and online workshops and resulted in 32,245 impressions, 258 engagements and had a reach of 10,553 people.

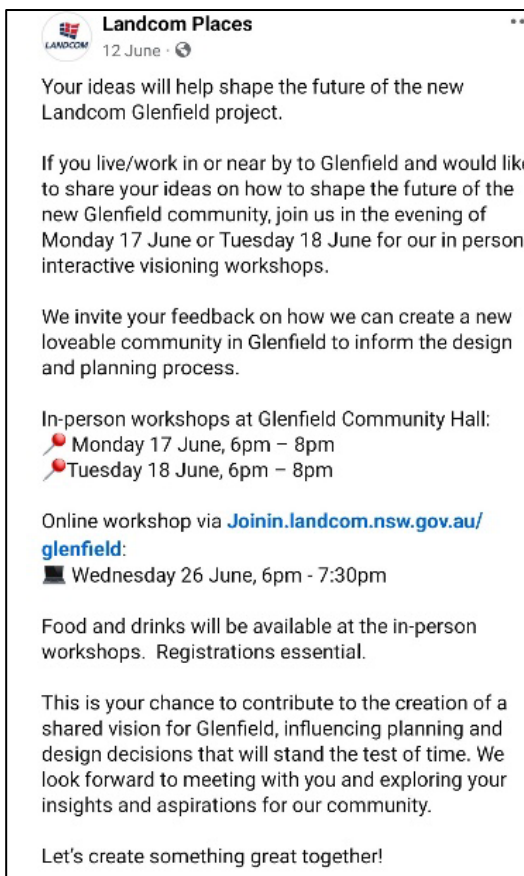


Figure 5 Most impactful Facebook post 12/6/24

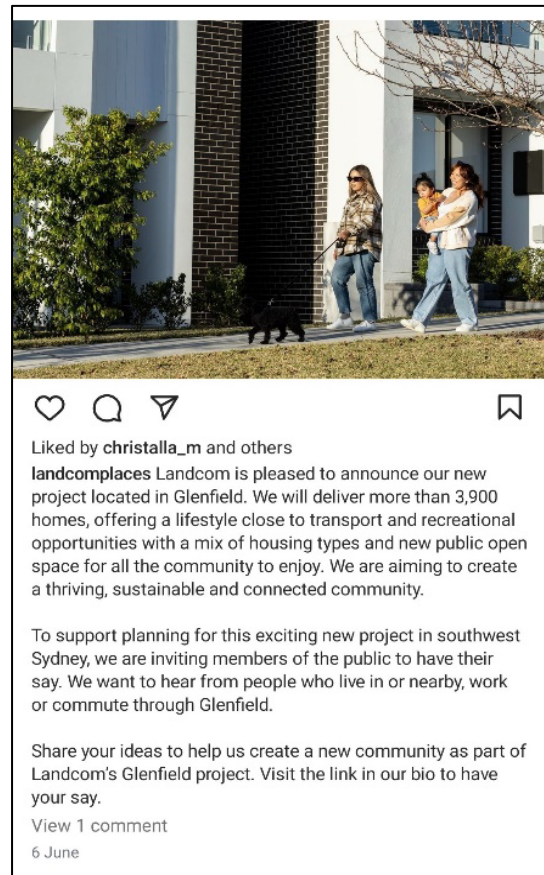


Figure 6 Most impactful Instagram post 6/6/24

5.2 ONLINE SURVEY

The purpose of the survey was to provide an online platform for people to share their connections to Glenfield, understand the community values and what they like about Glenfield now, as well as community aspirations for Glenfield’s future.

The survey was available on the Landcom website from 3 June to 28 June 2024 and was promoted via the postcard, newsletter and social media (Section 5.1). Different questions requested different response types, including free text, ranking and multiple choice.

Who we heard from

A total of 71 people completed the survey. The most common age of respondents was between 40-49 years old (33%) and just over half of the respondents were men (56%). Most spoke English (55%) with the second main language being Arabic (22%) and the majority were from Glenfield (84%).

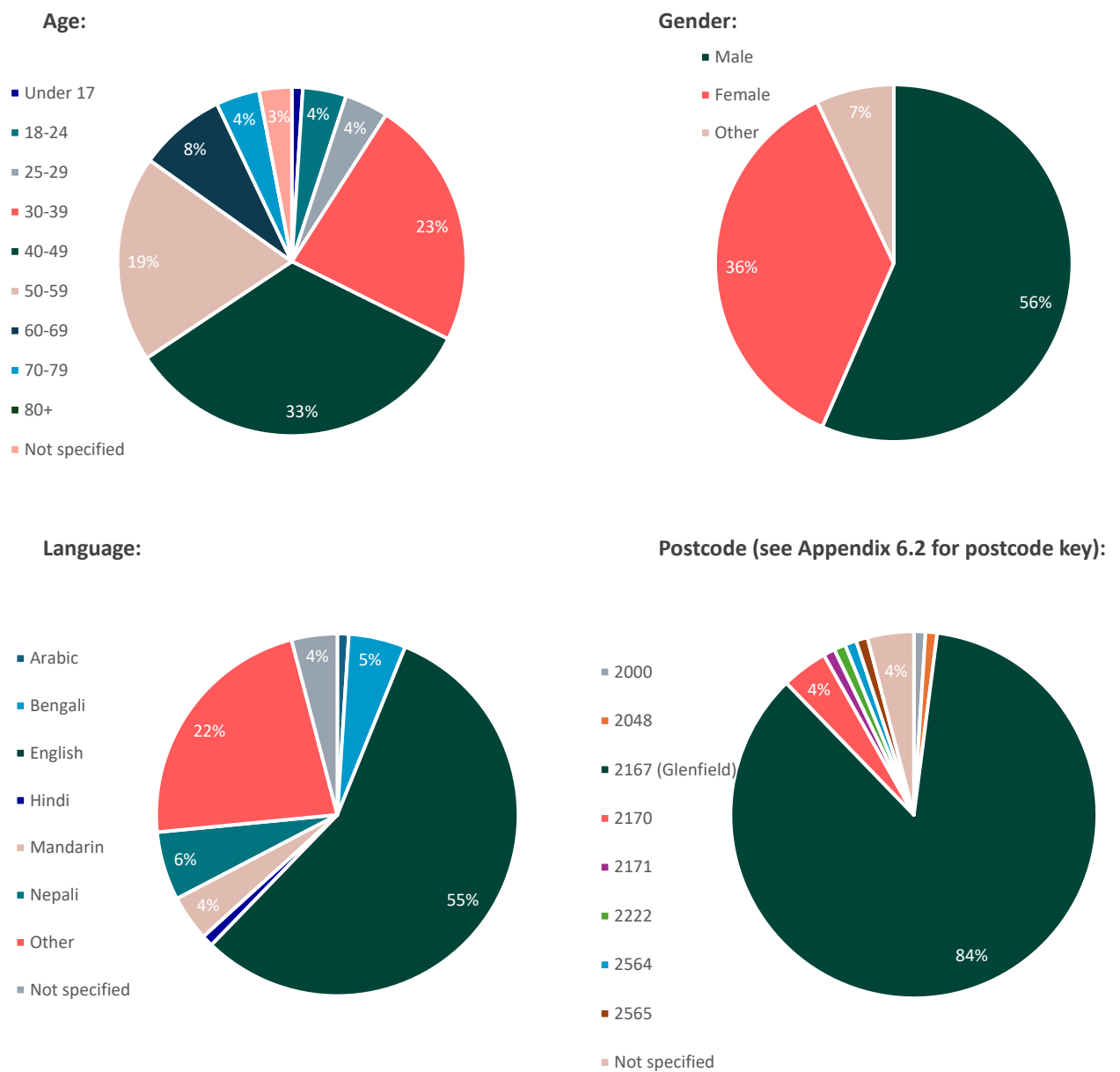


Figure 7 Online survey demographics

Feedback

The survey results highlighted several key themes, including:

- many have a strong connection to Glenfield
- there is an appreciation of the suburb's public transport links, quiet suburban atmosphere, and sense of community
- they would like enhanced recreational and community facilities with many expressing a desire for more shops, restaurants, and entertainment options, along with public open space such as parks, sports fields, and playgrounds
- there was a call for increased walkways, cycleways, and accessible pathways demonstrating the community's interest in an active and sustainable lifestyle and the desire for a connected community
- many place a high level of importance on tree canopies and shaded areas, water conservation, renewable energy options, and passive heating and cooling systems for new buildings.

The following section outlines the survey questions and their combined responses and themes.

Question 1: What is your relationship to Glenfield?

This question explored the reasons why respondents completed the survey. Multiple options could be selected depending on their connection to Glenfield.

Outcomes: Most respondents reside in Glenfield (90%) while several others (35%) have a strong interest in the project. Additionally, the number of people commuting or transiting through the area (15%) suggests that transport connectivity is a critical aspect of the area's appeal.

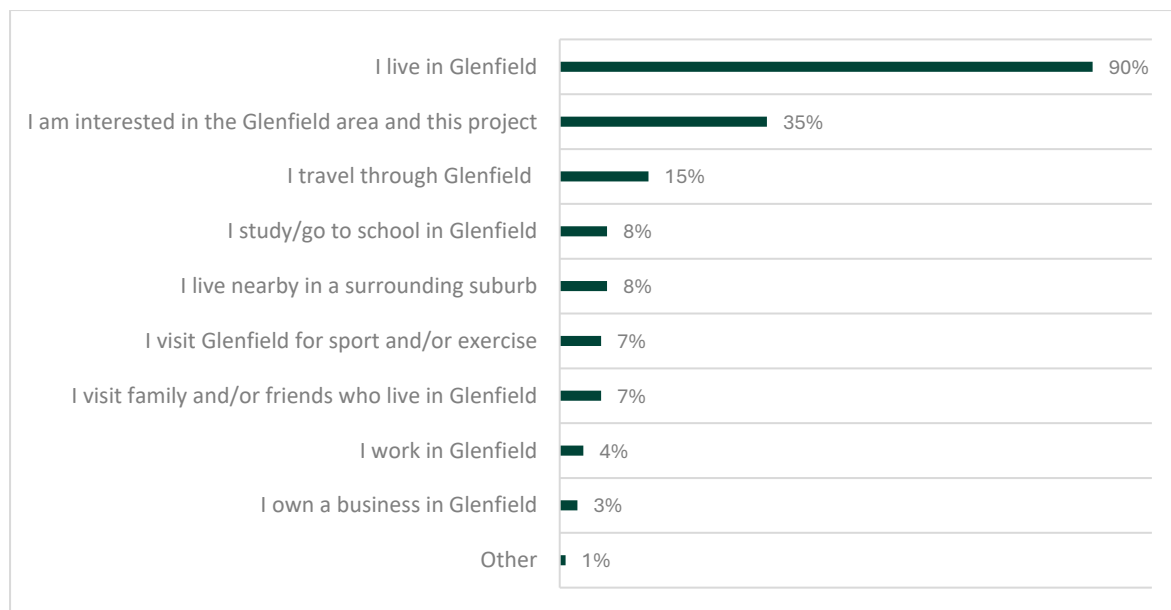


Chart 1 - Q1: What is your connection to Glenfield?

Question 2: What do you love the most about Glenfield? Rank the options in order of importance.

Respondents were asked to rank twelve options in order of importance. The responses to this question were weighted, resulting in an overall ranking score for each option.

Outcomes: Respondents ranked Glenfield's public transport links as the most important, followed by the quiet, suburban atmosphere, family-friendly aspect, public open space, and safety and security. Housing options for different budgets was ranked last.

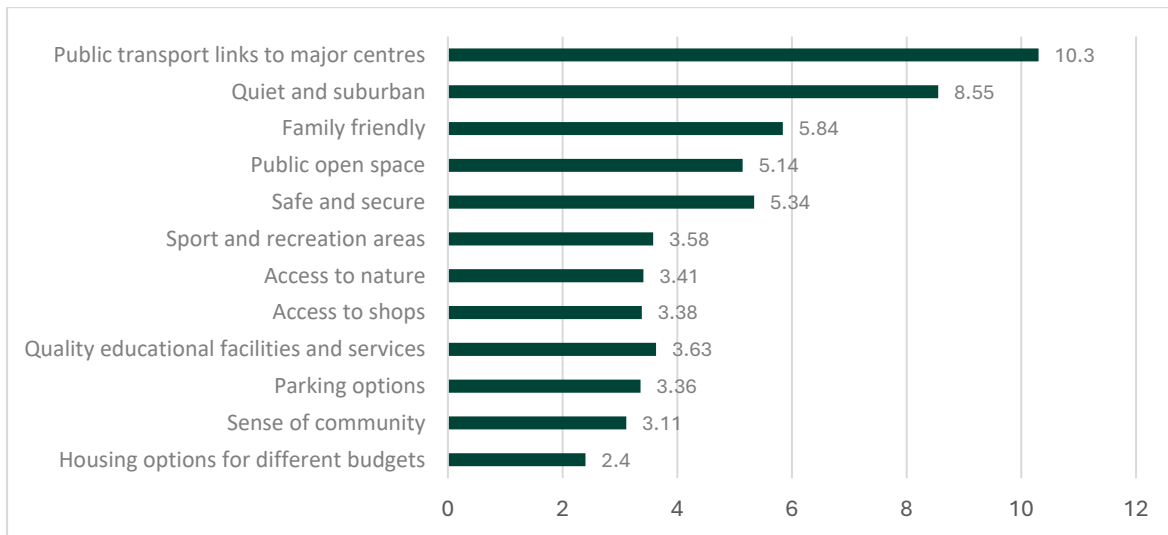


Chart 2 - Q2: What do you love the most about Glenfield?

Question 3: What is unique about Glenfield and sets it apart from other suburbs?

This was a free text question that gave respondents a chance to enter their response in their own words.

Outcomes: Most respondents highlighted Glenfield's sense of community, green spaces, and convenient transport links as unique features.

Community and family-friendly: Glenfield has a strong sense of community and a reputation as a family-friendly suburb. Participants appreciate the safety, quiet and sense of belonging that Glenfield offers and its multicultural community.

"I think Glenfield has some special characters which make it a serene suburb and safe. I think it's a family friendly suburb. Most people are migrant but are nice and taking care of the neighbourhood."

"What makes Glenfield different to other suburbs is that has a sense of community, and you feel like you belong. It is suburban and has so many nice features to it."

"Glenfield is a quiet and friendly suburb. It is family-oriented with a strong sense of community."

"The access from Glenfield station to anywhere in the city is excellent, and a driving factor in my purchase here."

Transport hub and connectivity: Glenfield is a crucial transport hub and provides convenient access to major train lines and highways like the M5 and M7, allowing residents access to various parts of Sydney, including the CBD and Parramatta.

"Trains are central for travelling to Campbelltown, Penrith, Airport, Bankstown, the city or North & Eastern Suburbs lines."

"It has so many great connections into the city and to Parramatta but remains not busy and suburban."

Convenience and beauty: Respondents appreciate the existing green open space and wide roads and the under-developed nature of the suburb, it is quiet and peaceful.

"The rural not build up aspects are unique and should be maintained."

"It's green, peaceful and family friendly place where public transport options are in abundance."

"I like that there are green open spaces interlinked with housing."

Question 4: Thinking about the future, what would you like to see more of? (select up to 4 options)

Using an image exercise, several neighbourhood features were explored with respondents to capture their priorities for the future. This exercise was replicated in the in-person and online workshops.

Outcomes: The most important theme was the desire for enhanced amenities including more retail shops, restaurants, and entertainment options (68%). There was also a preference for improved walkways, cycleways and accessible pathways (65%), and public open space (59%).

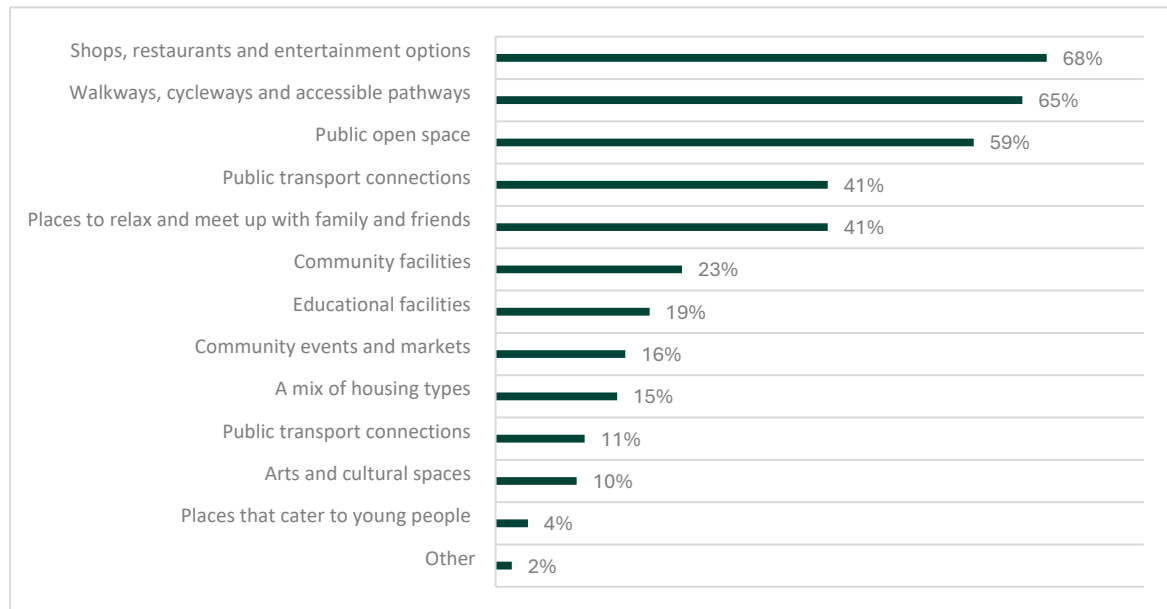


Chart 3 - Q5: Thinking about the future, what features would you like to see more of?

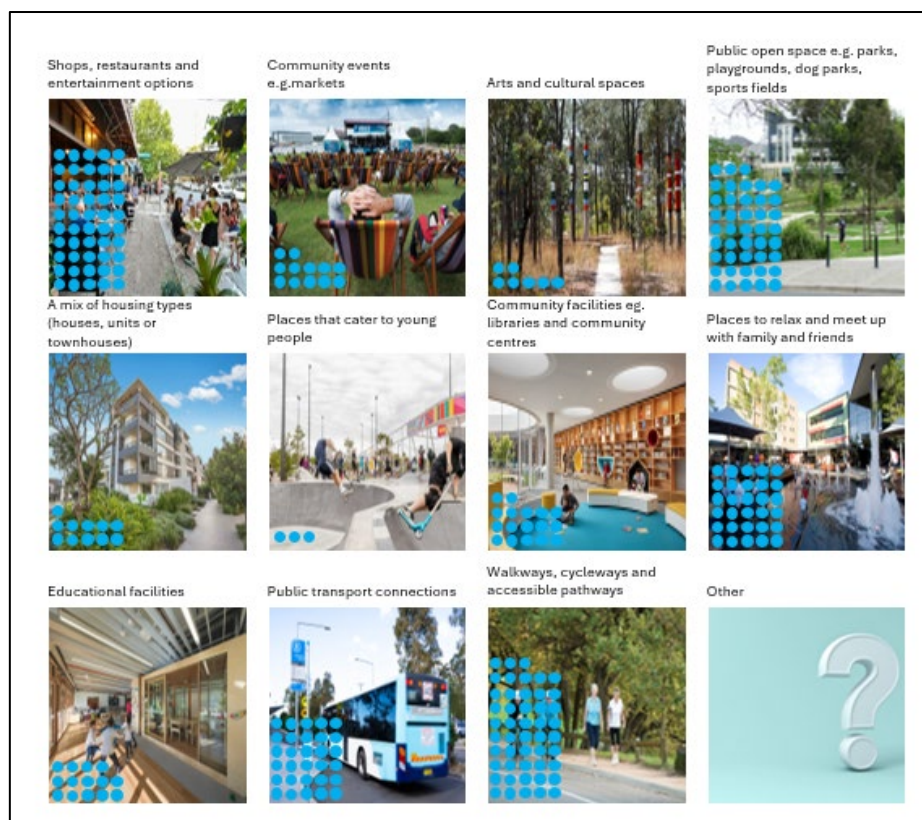


Figure 8 Visual representation of what the community would like to see more of in Glenfield

Question 5: Tell us what facilities you would like to see in the future Glenfield. Rank the facilities in order of priority to you.

This question considered the community’s preferences for facilities and amenities. They were asked to rank facilities in order of priority and a weighted score was provided to indicate their selections.

Outcomes: There was a call for more diverse recreational options including shops, restaurants, entertainment, a library/community centre, outdoor seating, and playgrounds, as well as a need for facilities to cater to all age groups and interests.

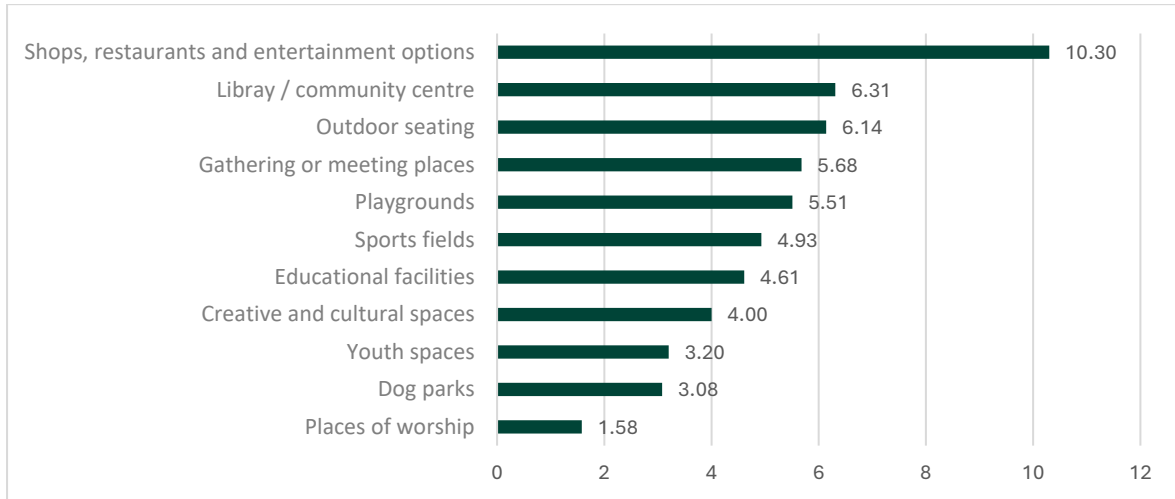


Chart 4 - Q5: Tell us what facilities you would like to see in the future Glenfield

Question 6: What outdoor spaces would you use in the future Glenfield? Select all that apply.

This was a multiple choice question and asked respondents to select all outdoor spaces they would use in the future Glenfield.

Outcomes: Many indicated a preference for walking and running paths (65%), BBQs, picnic spaces and covered areas (51%), and landscaped spaces for recreation (44%). This indicates an emphasis on both active and passive recreation and the importance of versatile outdoor spaces for various ages and activities.

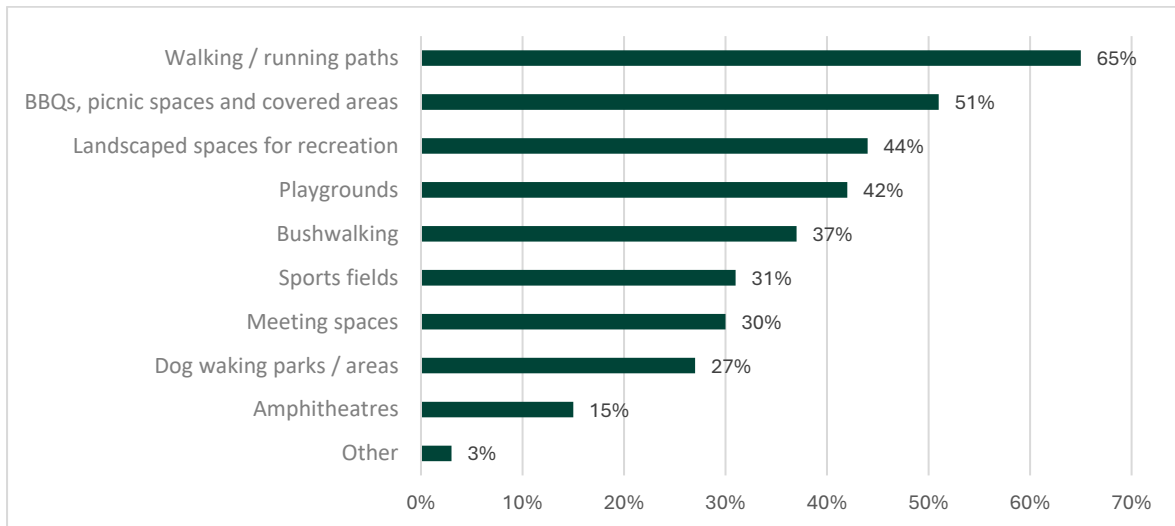


Chart 5 - Q6: What outdoor spaces would you use in the future Glenfield?

Question 7: What would make it easier for residents and visitors to move around Glenfield? Select all that apply.

This question explored what would make Glenfield more connected in the future and asked respondents to select all options that they believe would contribute to this.

Outcomes: Many respondents said they would find it easier to move around the neighbourhood if there were improvements in public transport connections (63%), parking near shops, entertainment and public transport (62%), clearer signage and designated pedestrian zones. Overall, there is a preference for better mobility and accessibility in the area.

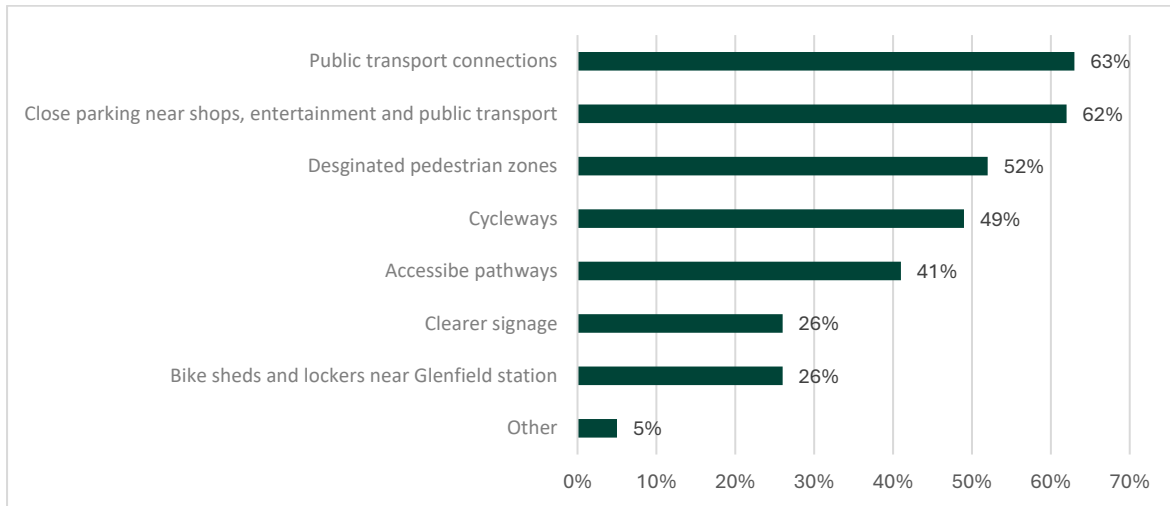


Chart 6 - Q7: What would make it easier for residents and visitors to move around Glenfield?

Question 8: What sustainability features are important to you?

This question considered different sustainability features to understand community priorities.

Outcomes: Environmental sustainability is important to the community, with emphasis placed on tree canopies, shaded areas (77%), passive heating, water conservation and renewable energy options. This reflects a strong community commitment to sustainability and environmental stewardship, and the need for incorporating green infrastructure into the development.

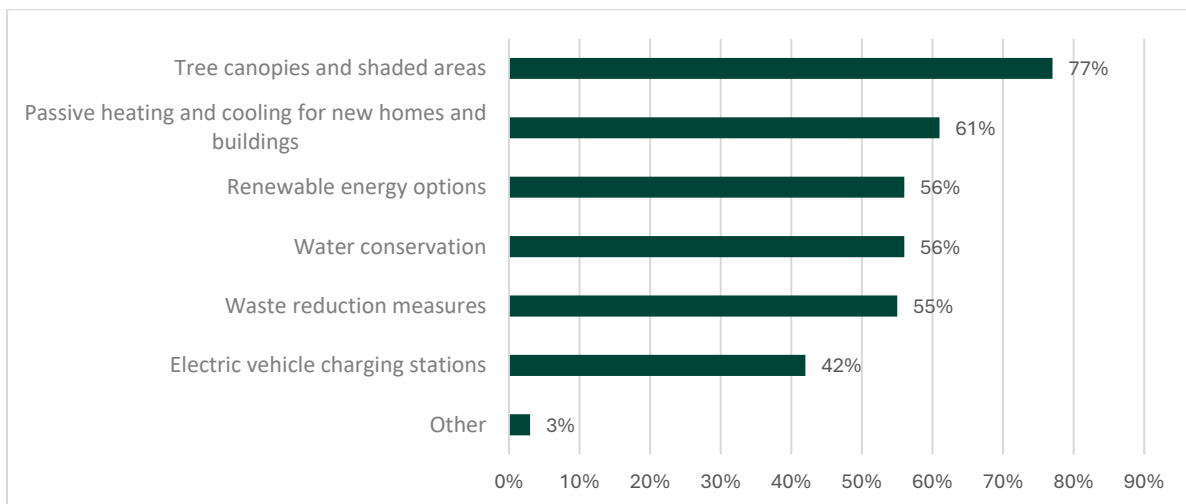


Chart 7 – Q8 What sustainability features are important to you?

Question 9: What else would you like us to consider in our planning for Glenfield?

This was an optional free text question, with more than 76% of respondents providing comments.

Outcomes: Key themes arising from the engagement were:

Transport and traffic management: Many respondents are concerned about existing infrastructure, especially roads and parking, and would like to see well-developed roads that can handle increased traffic from new developments and more commuter parking. They would also like fewer traffic lights, more roundabouts, and wider streets for on-street parking and emergency vehicles. Many expressed a need for improved public transport including bus services.

"One of the worst things about these new housing plans are the very narrow streets... it is impossible for two cars to pass on the street unless one of them stops..."

"A major bus route would be an excellent addition to this new estate."

"There needs if it proceeds an access onto the Hume Hwy so people can commute, travel etc, also for fire brigades and ambulances and police vehicles as well."

"Station parking will need more capacity, preferably before wide scale development"

"A good playground along with a green sport field (football court) is a must for families with children and pets."

Community and recreational facilities: Recurring themes included community safety and open space such as parks with exercise equipment and dog parks. There was also interest in entertainment for young people. As mentioned above, there was a call for shopping centres, cafes, and restaurants and public space that encourages social interaction and community connection.

"Options for young people like a youth centre or some form of entertainment quarter..."

"A modern style shopping centre near Glenfield train station."

Balanced development and quality of life: Many residents are concerned about over-development and overcrowding, and do not want Glenfield to become the next Edmondson Park. They would like a development that integrates amenities with housing, and like Landcom's development of The Ponds.

"We would like you not to over planning which may bring more homes than it needed....Plus please don't make it another Edmondson Park with too many housing and less facilities."

"Aesthetic, creative architecture, not cheap ugly looking housing that all look the same."

"Would love some restaurants, cafes etc. The current shops are quite depressing and don't offer much."

5.3 IN-PERSON ENGAGEMENT SESSION

The purpose of the in-person engagement was to build awareness of the Glenfield project and encourage participants to have their say and share their vision for Glenfield’s future.

Two in-person workshops were held at the Glenfield Community Hall from 6pm to 8pm on Monday 17 June and Tuesday 18 June. The workshops were promoted via the project website, newsletter, postcard and social media, and attendees were asked to register via the Landcom Join In project page. As an incentive to participate, attendees were given a chance to win a \$30 shopping voucher.

The workshops consisted of a project overview, presented by the Landcom Project Director, a Q&A session, and a series of interactive questions and activities which aimed to understand community priorities and aspirations for Glenfield’s future. Tables were set up around the room with 4-6 participants per table, plus a facilitator and a member of the Landcom project team.

The workshops were facilitated by a lead facilitator from Becscomm. The lead facilitator and table facilitators ensured issues were covered and everyone’s views were heard and captured in the discussions. Overall, four Becscomm staff supported the session and seven Landcom staff. In addition to the organised activities and discussion, butchers paper was displayed around the room and participants were encouraged to use these as ‘parking lot’ boards for thoughts or feedback outside of the discussion. During the session, participants were also given an opportunity to discuss their concerns or questions with the Landcom Project Director.

See Appendix 6.3 for the agenda and parking lot board information.

At the end of the evening, the group was advised of next steps and provided with contact information should they wish to contact Landcom post session.

Who we heard from

105 registrations were received with 51 people attending across both days.

Category	Participants	% of total
Gender		
Female	23	45%
Male	28	55%
Postcode (see Appendix 6.2 for postcode key)		
2167 (Glenfield)	45	88%
2170 (Casula)	4	8%
2564 (Macquarie Fields)	2	4%

Table 4 In-person workshop demographic breakdown

Figure 9 Website registration form

Feedback

The in-person session activities allowed for the gathering of in-depth and comprehensive community insights and feedback. Overall, participants would like to see a thoughtful development that enhances their quality of life while preserving the unique character and natural assets of Glenfield.

Other key themes and priorities include:

- Residents, many of whom have lived in Glenfield for decades, expressed a deep sense of attachment and pride in their community, and value its quiet, central location.
- A strong emphasis on preserving Glenfield's existing sports fields, bushland, and wildlife, and concern about the loss of green space and rural characteristics resulting from urban development.
- Addressing traffic congestion, car parking, and improved public transport to support the development and increased population.
- A demand for more facilities such as a high school, healthcare services, and dining and recreation options.
- A preference for a mix of housing without high-density developments and aesthetically appealing house designs.
- Environmental sustainability with requests to preserve green spaces, promote sustainable development practices, and maintain a clean, safe, and inclusive community.

The findings from the two sessions have been combined with more information provided in Appendix 6.3.

Examples of key questions that arose during the two sessions were:

- *What areas in Glenfield are to be considered for the visioning work?*
- *Plan in 2016 shaved 900sqm blocks – is this still the case?*
- *Has council adopted the plan?*
- *What portions of some of the existing roads might be needed for the development to be accessible?*
- *Schools, medical care - what is happening?*



Figure 10 The community developing their visioning collage

ACTIVITY 1: INTRODUCE YOURSELF AND SHARE YOUR CONNECTION TO GLENFIELD

The opening activity aimed to introduce attendees to each other and understand their connection to Glenfield.

Outcomes: Key themes are summarised below.

Activity 1: Introduce yourself, state your relationship to Glenfield and share a personal story or anecdote relating to your experience/s in Glenfield	
Theme	Summary
Community longevity and attachment	<ul style="list-style-type: none"> • Many residents have lived in Glenfield for decades • Strong sense of community pride and attachment • Appreciation of the quiet and convenience of Glenfield, its central location and transport connections.
Environmental and lifestyle preservation	<ul style="list-style-type: none"> • Participants value Glenfield's natural environment, including sports fields, bushland, and wildlife • Concerns about preserving the remaining green space • Concerns about loss of rural characteristics due to urbanisation.
Infrastructure and development	<ul style="list-style-type: none"> • Concerns about infrastructure development and maintenance • Traffic congestion and the impact of ongoing construction on local amenities and quality of life • Many want better community facilities including restaurants, medical and education facilities.

Table 5 - Activity 1: Introduce yourself and share your connection to Glenfield



Figure 11 - The community visioning workshop in Glenfield

ACTIVITY 2: WHAT WOULD MAKE A FUTURE NEIGHBOURHOOD OR COMMUNITY LIVEABLE?

The second activity explored the essential elements that would contribute to a liveable community or future neighbourhood.

Outcomes: Features that would make a neighbourhood/community liveable included transport and infrastructure, housing and amenities and sustainable design, as well as a feeling of safety and inclusion. Key themes from the discussion were:

Activity 2: Discuss as a group what would make a future neighbourhood or community liveable.	
Theme	Summary
Transport and infrastructure	<ul style="list-style-type: none"> Emphasis on improving car parking, including the commuter parking, as it is considered insufficient. Desire for improved public transport capacity, connectivity and services. Concerns about traffic congestion and the need for wider roads for on-street parking, access for emergency services and better traffic flow. More bike/scooter-friendly infrastructure such as secure bike parking to encourage less cars and more sustainable transport.
Community, housing and amenities	<ul style="list-style-type: none"> More education facilities, including primary schools and a new high school, and demand for improved healthcare services, such as medical centres and proximity to hospitals. More dining options, cafes, restaurants, and a shopping centre like Ed-Square, as well as cinemas and retail. Improve community facilities, as well as parks, dog parks, playgrounds, BBQ areas, outdoor exercise stations and gathering spaces. Prefer a mix of public/private and affordable housing and resistant to high-density developments.
Environmental sustainability and quality of life	<ul style="list-style-type: none"> Preserve and expand green spaces such as gardens, tree canopies, and parks with sporting facilities. More picnic areas, shaded spaces, and retention of mature trees for urban cooling. Include sustainable development and sustainable design practices such as solar panels, EV chargers, water tanks, recycled water systems, green roofs and tree canopies. Value a sense of community, safety, inclusivity, and a distinct local identity they can be proud of.

Table 6 What would make a future neighbourhood or community liveable?



Figure 12 The community visioning workshop in Glenfield

ACTIVITY 3: THINKING ABOUT THE FUTURE GLENFIELD, WHAT FEATURES WOULD YOU LIKE TO SEE MORE OF?

Activity #3 was designed as an interactive and inclusive session, where participants engaged in placing sticky dots on community and neighbourhood features that held the highest importance to them. By using sticky dots, individuals were able to express their preferences and priorities clearly and succinctly, regardless of language barriers or learning styles. The outcomes show the community’s priorities and preferences to inform future planning and development in Glenfield.



Figure 13 Activity 3 Example worksheets

Outcomes: More than 40% selected shops, restaurants and entertainment, public open space, public transport connections and walkways/cycleways and accessible pathways, and were least interested in having art and cultural spaces and a mix of housing types.

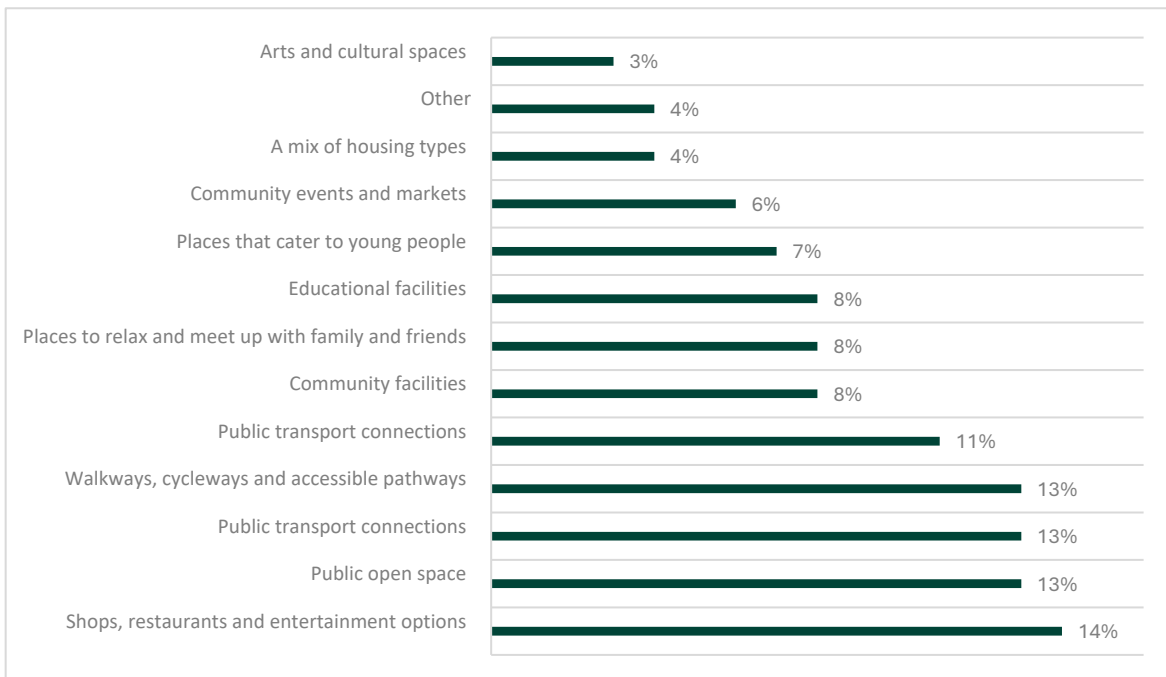


Chart 8 Features the community would like to see more of

Table discussions were also captured, and key themes identified:

Activity 3: Thinking about the future Glenfield, what features would you like to see more of?	
Theme	Summary
Parks, nature, and green space	<ul style="list-style-type: none"> Greater value placed on access to green space and outdoor amenities including tree canopies to mitigate urban heat, water features in parks, and a commitment to maintaining the natural environment to support wildlife. Prefer a circular economy and site specific sustainability practices during construction.
Health, fitness, and recreation	<ul style="list-style-type: none"> Emphasis on promoting a healthy lifestyle with many desiring cycleways, sports fields, basketball courts, and an outdoor space suitable for different age groups.
Infrastructure, services and amenities	<ul style="list-style-type: none"> Concerns around improvements in infrastructure, housing diversity, traffic management, and access to public transport. Greater importance on improved road networks and public transport as well as safety measures such as lighting. The community want to see a vibrant local economy with retail, cafes, restaurants, and businesses.

Table 7 Thinking about the future Glenfield, what features would you like to see more of?

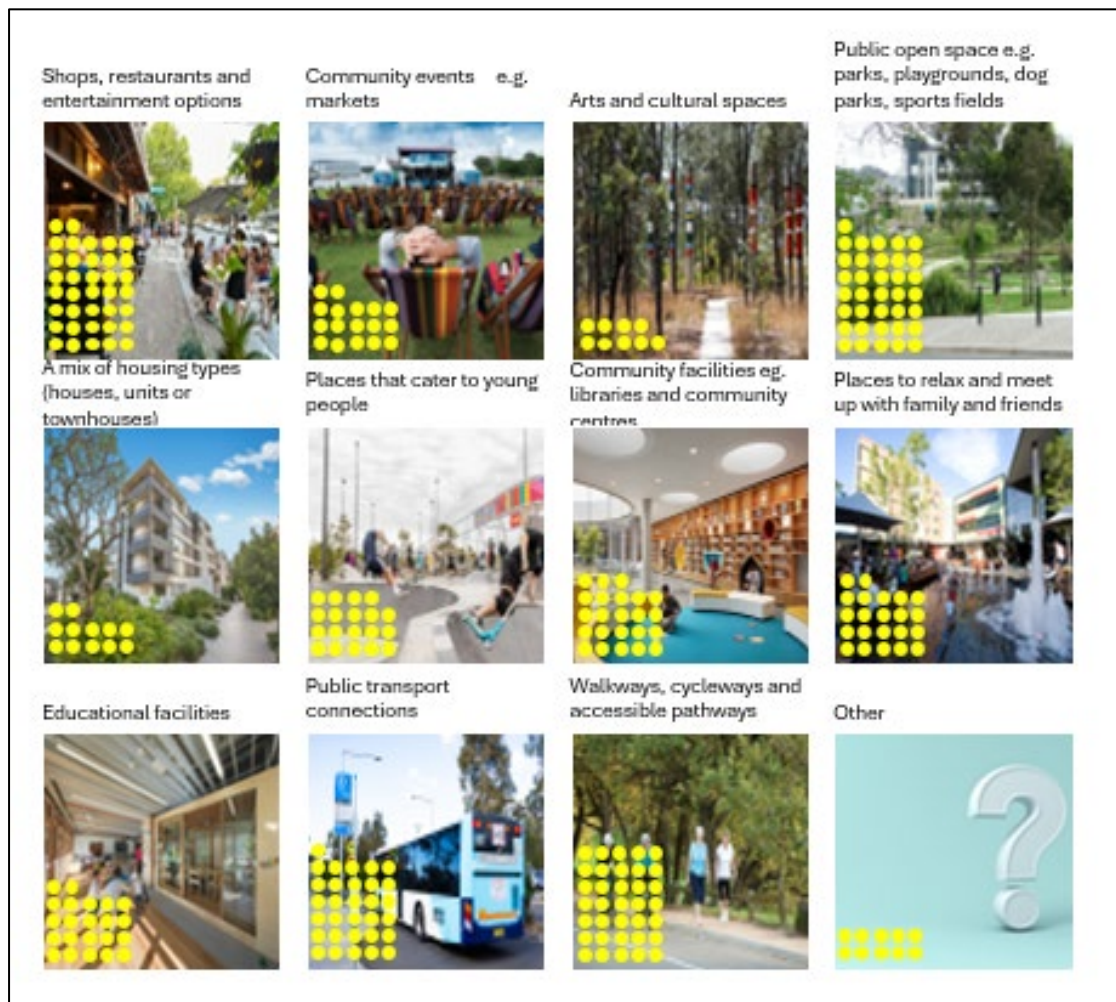


Figure 14 - Visual representation of what the community would like to see more of in Glenfield

Outcomes: Following the completion of the table collages, participants were encouraged to articulate their vision into words. A summary of the key themes from the draft vision statements and table discussions is included below.

Activity 4: Create your own vision for Glenfield. In 2040, Glenfield will...	
Theme	Summary
Sustainable and environmental responsibility	<ul style="list-style-type: none"> • A sustainable and clean community with green energy practices, sustainable transport options and green spaces. • Infrastructure that supports sustainable practices including EV charging stations, rainwater tanks, high-speed internet, and sustainable design practices in all developments to support a green and modern lifestyle. • Environmental stewardship with tree planting, wildlife habitats, and eco-friendly development practices.
Community amenities	<ul style="list-style-type: none"> • A well-connected community with easy access to amenities including improved public transport, medical and education facilities, and recreational spaces such as parks, playgrounds, and sports facilities. • Diverse shopping, dining and entertainment options to encourage social interaction and a vibrant day/night economy. • Walkability and/or cycling pathways are important as well as safety.
Cultural and social connectedness	<ul style="list-style-type: none"> • A vibrant community with cultural spaces, community events, and where the community supports local businesses and amenities. • A multicultural, family-friendly, and inclusive community where residents feel a sense of belonging and pride.

Example vision statements

- *“In 2050, Glenfield will be a vibrant community that meets the needs of the new and existing residents with a medical centre, library, sports facilities, parks and gardens, wildlife. Birds, ducks, parrots and Koalas. The suburb will be unique in enough ways that will recognize it as Glenfield. Glenfield would have open spaces with a vista and green space. It will be where people want to aspire to live here. We would like to see all this before the year 2050.”*
- *“In 2040, our vision for Glenfield is to have a visually appealing suburb. We will have another public school, open space, and it will be walkable. We will have connections between both sides of the rail line. We want a community with places for people to gather and children are catered for. We want it to be safe with access to doctors and medical facilities and good public transport.”*
- *“We want Glenfield to be accessible off the main roads so we can access the development with ease. We also want good access to open space, retail, hospital, public transport and amenities. We want Glenfield to be clean, minimalist streets and the streets to be for people, not cars.”*
- *“In 2040, we will have more open spaces and walkways with shop and amenities in walking distance. We will be sustainable, safe and secure. We will have accessibility to transportation, children’s parks and be pet friendly. It will be a peaceful residential area.”*



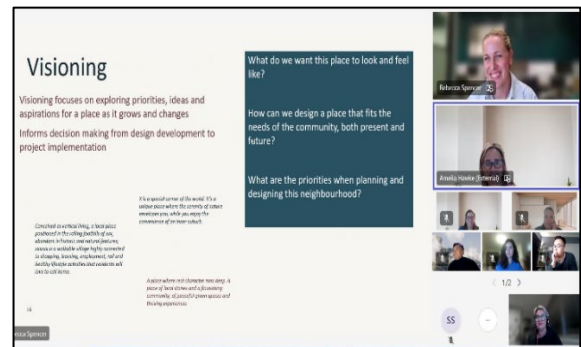
Figure 16 Developing a shared vision

5.4 ONLINE ENGAGEMENT SESSION

The purpose of the online engagement session was to offer an alternative engagement opportunity for those who could not attend the in-person engagement sessions.

One online session was held on Wednesday 26 June 2024 from 6-8pm. Microsoft Teams and an online polling tool, Slido, were used to facilitate the discussion with participants. Question types varied from open text, word cloud, multiple choice and ranking options.

The session included an overview by the project director, an opportunity for questions and general discussion, and a series of interactive activities across two breakout rooms. The activities were aligned with the in-person session and adapted for an online platform. The agenda is shown in Appendix 6.4.



Who we heard from

The online session was joined by 13 participants, most of whom were current Glenfield residents.

Feedback

In line with what was heard through other channels, participants raised the following:

- desire for more local retail outlets, supermarkets, and amenities such as medical centres, libraries, parks, playgrounds, cycleways, pedestrian bridges, and community halls
- concerns about traffic and parking including the need for more street parking, wider roads, pedestrian-friendly pathways, and improved transport infrastructure with EV charging stations
- prefer to avoid overdevelopment and ensure that larger land sizes are maintained, and the natural landscape and green spaces are preserved
- Edmondson Park is an example of what not to do
- appreciate the peacefulness and rural feel, with a desire for some revitalisation
- importance of community facilities, public open spaces, and accessible pathways
- many want Glenfield to be known as a safe suburb.

Examples of key questions asked during the session were:

- *Are there plans for a public high school?*
- *How is Landcom different to other developers and how will the cost of these sites compare to a private development?*
- *Look at the streets of Edmondson Park, they aren't really connected. Are you really going to deliver on what you have started with and what you promise?*
- *When are you planning to release your first lots?*
- *How will the development of the Moorebank Intermodal Terminal impact Glenfield?*
- *What has been done to investigate how Glenfield can be more technologically advanced?*
- *What is being done to expand / improve the existing infrastructure to accommodate the large number of residential properties?*
- *Are you considering more parking and bus connectivity?*
- *Is there any plan for medical centre, shopping mall, fire services?*
- *As part of the Cambridge Avenue project the Government will acquire 13 houses. Is Landcom also going to acquire houses?*

Question 1: What would make a future neighbourhood or community liveable?

This question asked participants to answer using a single word or short phrase. Responses were collected using Slido as a word cloud, through the Teams Chat function and in the general breakout room discussions.

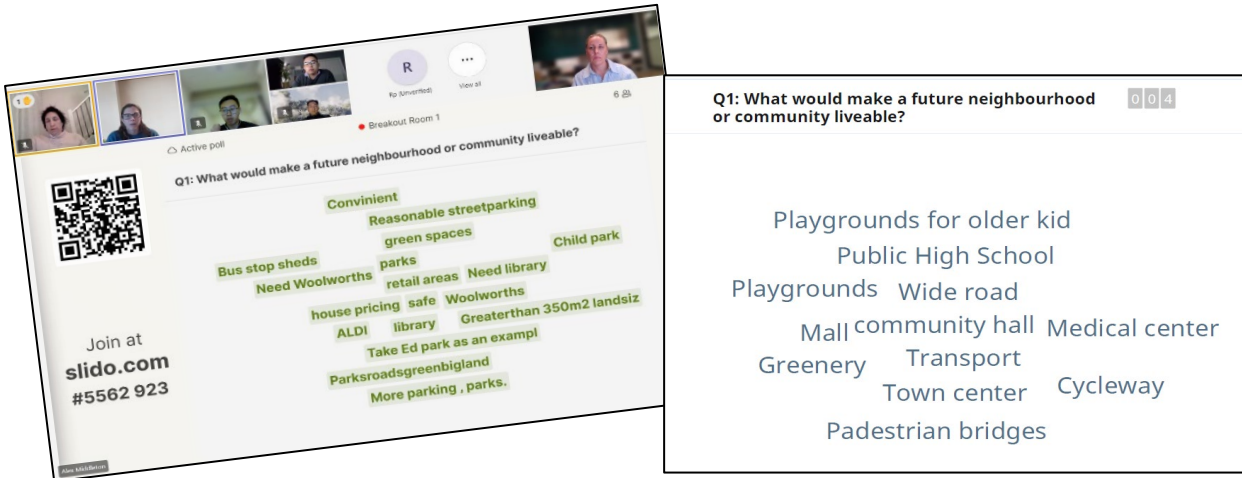


Figure 17 Example Slido output

Outcomes: Three themes were identified as indicated in the table below: shops and amenities, traffic and parking, avoid overdevelopment.

Question: What would make a future neighbourhood or community liveable?	
Theme	Summary
Shops and amenities	<ul style="list-style-type: none"> Local retail outlets and supermarkets as well as other amenities like a medical centre and library Parks, playgrounds, cycleways, pedestrian bridges, and a community hall.
Traffic and parking	<ul style="list-style-type: none"> More street parking, wide roads and pedestrian-friendly pathways. Improved transport infrastructure, including EV charging stations.
Avoid overdevelopment	<ul style="list-style-type: none"> Larger land sizes (greater than 350m2). Learn from nearby developments like Edmondson Park and Austral. Avoid overdevelopment and preserve the natural landscape and green spaces.

Table 8 -What would make a neighbourhood or community liveable?

Question 2: What words would you use to describe Glenfield now?

This question collected participant thoughts about Glenfield via Slido, MS Teams Chat and a general discussion.

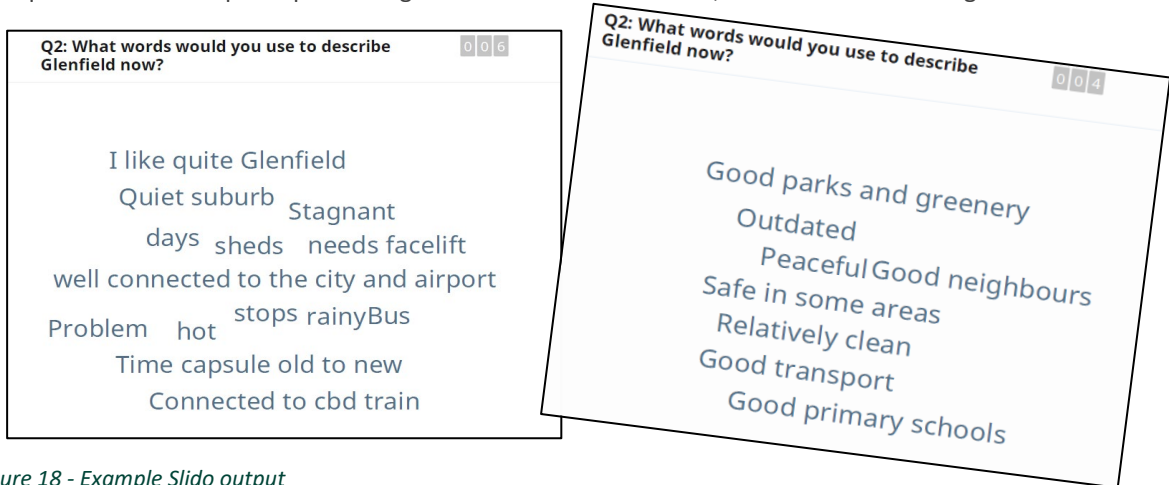


Figure 18 - Example Slido output

Outcomes: Many believe that Glenfield is a peaceful and well connected suburb and very little changes over time. It was acknowledged that the suburb needs revitalisation as currently, residents must travel outside of the suburb to access shops, retail and amenities. As one person described it, Glenfield needs a facelift.

“Well connected to the city and airport”

“I have been living in this area for nearly 15 years and the only significant development that has happened has been the upgrade to the train station.”

“Needs a face lift – there isn’t much of a shopping centre, you need to go to the Gateway”

Question 3: Tell us what is unique about Glenfield and what makes it different from other suburbs

This question allowed participants to enter their responses as free text in Slido. It did not generate a lot of discussion or chat.

Outcomes: It was noted that Glenfield stands out for its central location and transport connections, educated population, affordability, and multicultural community. Others thought there is not much that sets Glenfield apart from other suburbs.

“It is a safe suburb compared to neighbour suburbs. Neighbours are well educated and job holders and commuting to the city each day.”

“Not special apart from station”

“Multicultural”

“Houses with big land”

Question 4: Thinking about the future Glenfield, what features would you like to see more of? Select 5 features of most importance to you.

Participants were asked to select five features from a list they would like to see in the future Glenfield.

Outcomes: Community facilities such as libraries and community centres, and walkways, cycleways and accessible pathways were equally important, with public open spaces (parks, playgrounds, dog parks and sports fields) a close second.

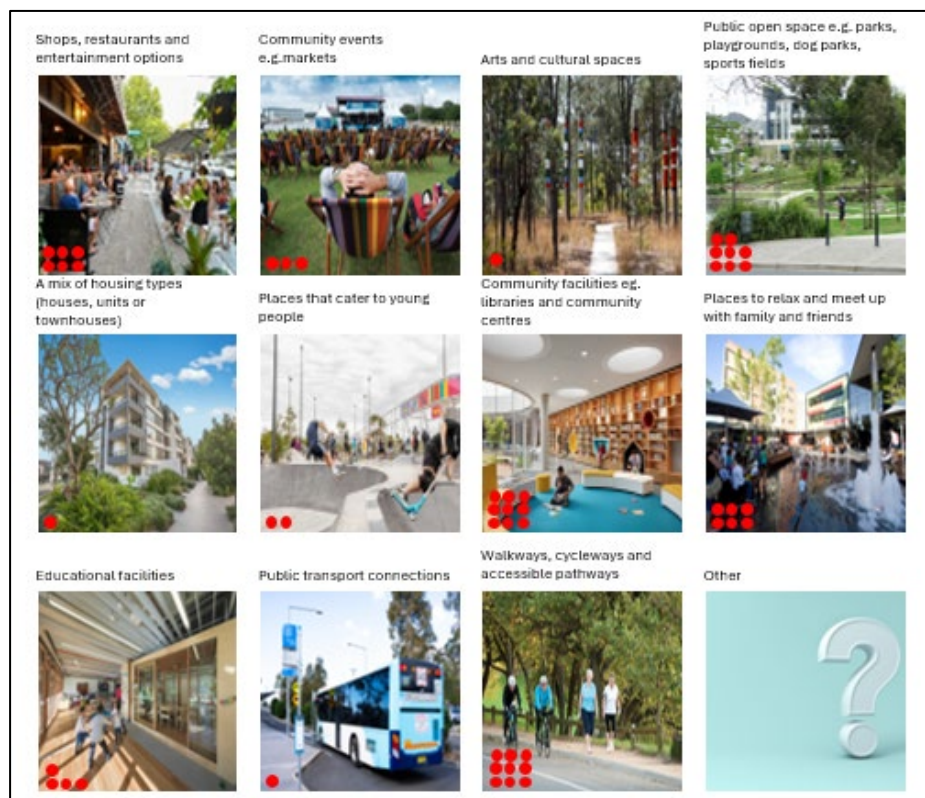


Figure 19 Visual representation of what the community would like to see more of in Glenfield

Question 5: In 10 years' time, what would you like Glenfield to be known for? Rank in order of priority.

Participants were asked to select from five statements to indicate what they would like Glenfield to be known for in 10 years' time. They were asked to rank the statements in order of priority. A weighted score was provided for each breakout room and these scores have been combined for a total score.

Outcomes: Many would like Glenfield to be known as a safe and secure suburb rich in diversity and with a strong sense of community.

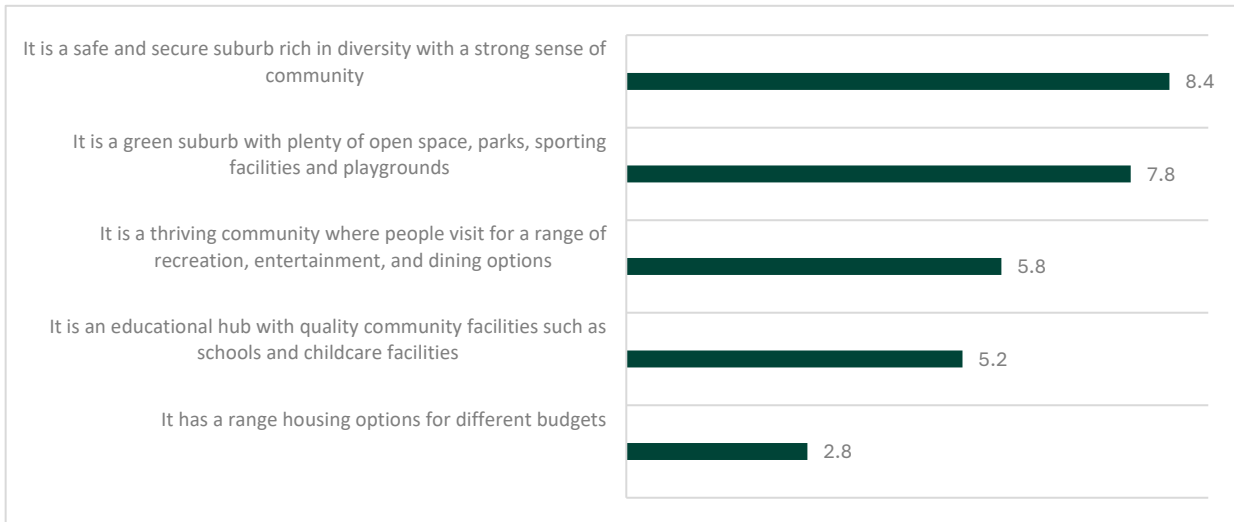


Chart 9 - In 10 years' time, what would you like Glenfield to be known for?

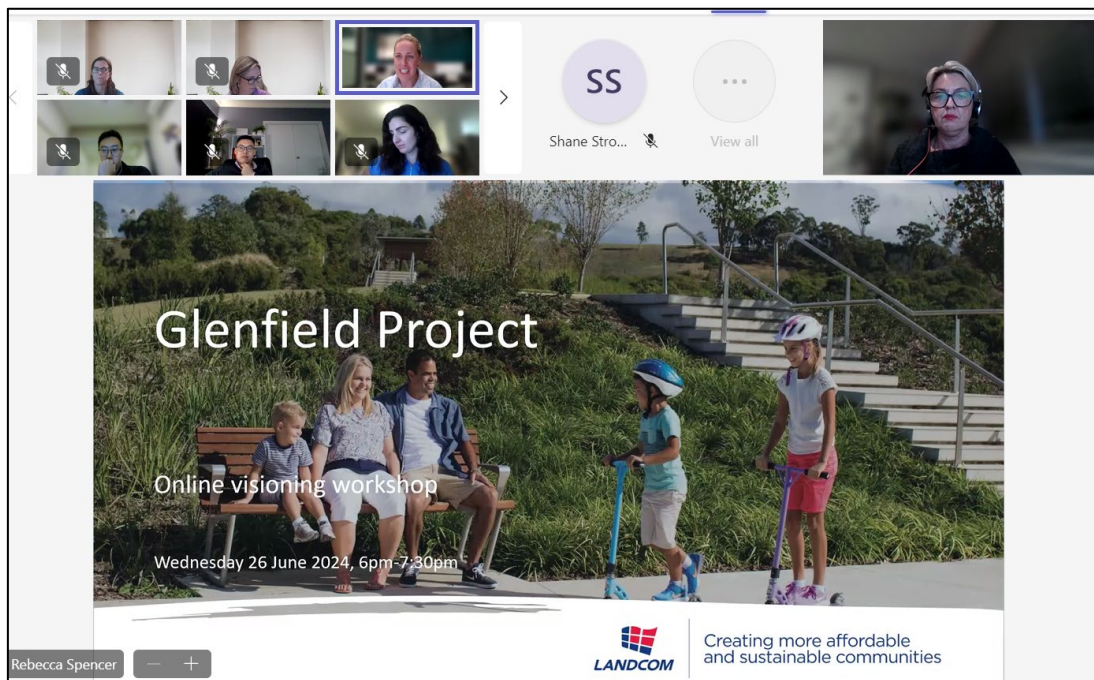


Figure 20 A screenshot of the online workshop

Question 5: Create your own vision statement. In 2040, Glenfield will...

The group was shown a set of draft vision statements prepared during the in-person sessions with the expectation that these would help them create their own vision statement. They were also asked what they liked about the draft statements and where the gaps were.



Outcomes: Some participants stated they thought everything had been captured in the draft statements, with the only gap being a space for religious practice. Examples of draft vision statements that were prepared during the online session include:

- *“Spacious living suburbia with vibrant greenery. Not too overcrowded. Well thought out infrastructure. The Castle Hills of the southwest”*
- *“Technology hub”*
- *“Will be a green city, pedestrian friendly, lots of educational and entertainment facilities, safe and family friendly.”*
- *“Ample parks, playground, picnic and recreational area. Access to hospitals and medical facilities. A sense of community. Walkways and water views. Enough parking options for everyone.”*
- *“Be a connected, walkable, safe and nature centred community.”*
- *“Pedestrian friendly area where you can easily access areas by foot and/or on bikes. Have spaces (eg. Playgrounds, parklands) that is all inclusive for all ages. Public Education institutions that will cover for grades K-yr12.”*

The community’s vision for Glenfield, as articulated in the online workshop, has been summarised into:

In 2040, Glenfield will be safe and family friendly and blend vibrant urban activity with quiet suburban living. It will be a technology hub with well-educated residents. It will be connected and walkable with well-planned infrastructure and community amenities. It will have ample green spaces, parks and playgrounds.

5.5 COMMUNITY GROUP MEETINGS

The purpose of the community group meetings was to provide an opportunity for key stakeholder groups with a specific interest to participate in the visioning process, build awareness about the Glenfield project, and collect feedback.

Stakeholder mapping was conducted to identify organisations who may have a special interest in the project and who would require targeted engagement. These organisations were grouped into similar interest areas, below, and invited to attend in-person or online meetings via email and/or phone:

- Disability
- Multicultural
- Youth and Sport
- Business

Four meetings were held on 30 and 31 July with stakeholders in the Disability and Multicultural sectors. The Youth and Sport and Business meetings did not proceed due to lack of community interest.

The Disability group meetings were held online, and the Multicultural group meetings were delivered in person. Each meeting was one hour long and consisted of a project overview followed by a series of questions to uncover specific needs and aspirations for their community. Each group was asked to comment on what had been heard from the community to date and to identify gaps.

At the end of each meeting, participants were advised of next steps and provided with contact information should they wish to contact Landcom post session.

See Appendix 6.5 for more information.

Who we heard from

Four interviews were held with six participants, with the breakdown as follows:

Community group	Organisation	Date/Time	Representatives
Disability	Excellent Care	30 July 2024, 10am	1
Disability	People with Disability Australia	30 July 2024, 11am	1
Multicultural	Southwest Multicultural and Community Centre	31 July 2024, 9am	2
Multicultural	Western Sydney Migrant Resource Centre	31 July 2024, 12:30pm	2

Feedback

Disability (online)

What are some of the challenges your community currently faces?	
Theme	Summary
Accessible infrastructure	<p>Train stations and other key infrastructure needs to be upgraded with lifts and accessible features, along with wide footpaths and adequate disabled parking to ensure ease of access for all.</p> <ul style="list-style-type: none"> • <i>“Train stations and other important infrastructure are still not disability friendly i.e. without lifts or accessible features.”</i> • <i>“Not enough wide footpaths for wheelchairs”</i> • <i>“Lack of disabled parking”</i>
Safe and inclusive transportation	<p>Providing easy and safe public transportation, along with inclusive travel options that do not require a car, is essential for independent community navigation.</p> <ul style="list-style-type: none"> • <i>“Space for wheelchair accessible taxis set up and drop-down.”</i>

What are some of the challenges your community currently faces?	
	<ul style="list-style-type: none"> • <i>"Inclusive ways for people to travel without a car."</i>
Enhanced wayfinding and legibility	<p>Improving the legibility of the environment through wayfinding aids such as tactiles, braille, and appropriate building treatments will help people with disabilities navigate safely and independently.</p> <ul style="list-style-type: none"> • <i>"Legibility of the environment if a sense is missing or someone is intellectually impaired"</i> • <i>"Navigating communities safely and independently using wayfinding, tactiles and braille."</i>

What features and/services do you want to see included in Glenfield in the future?	
Theme	Summary
Accessible and inclusive infrastructure	<p>Ensuring all recreational centres, pools, parks, cafes, and footpaths are fully accessible and disability-friendly to create an inclusive community.</p> <ul style="list-style-type: none"> • <i>"All features and amenities need to be accessible".</i> • <i>"Pool for accessible sport options"</i> • <i>"Disability friendly/accessible recreational centre and pool"</i>
Safety and resilience	<p>Implementing safe evacuation routes and appropriate physical surfaces, along with building treatments for better navigation, to create a safety-resilient suburb.</p> <ul style="list-style-type: none"> • <i>"Safe evacuation routes in the event of a fire or flood – safety resilient suburb"</i> • <i>"Appropriate building treatments to support people who are blind or vision impaired navigate off the building line"</i> • <i>"Paved footpaths on both sides of the street to make it easier for wheelchair users, mums with prams or other mobility assistance vehicles to access their own homes safely"</i>
Community and cultural considerations	<p>Green spaces, public transport, and recreational areas to be inclusive and culturally accommodating.</p> <ul style="list-style-type: none"> • <i>"Design aspects to accommodate people from the south Asian and other communities"</i> • <i>"Green spaces, parking, walkways, public transport, places to relax, parks, cafes and recreational areas"</i>

If you could create your own vision for the future Glenfield, what would it be? In 2040, Glenfield will...	
Theme	Summary
Accessible and sufficient infrastructure	<p>There will be infrastructure and services, including healthcare, to match the population size, with facilities and amenities accessible via public transport or walkways.</p> <ul style="list-style-type: none"> • <i>"Healthcare infrastructure and services are sufficient to match the population size."</i>
Inclusive, green environment that facilitates healthy living	<p>Glenfield is known as a suburb where people of all ages and backgrounds mix, are healthy and active, with a built environment that fosters cooling, temperature modification, and includes heat-tolerant plantings and tree cover.</p> <ul style="list-style-type: none"> • <i>"Glenfield is an example of a great place to live in Western Sydney where people of all ages and backgrounds mix together and are healthy and active."</i>
Safe and affordable suburb	<p>Glenfield should feature sufficient affordable housing to support people with disabilities and include engineered safety measures, such as safe road crossings.</p> <ul style="list-style-type: none"> • <i>"Sufficient affordable housing to support people who have a disability and allow them the choice to live with whom they choose"</i> • <i>"Safety and safe behaviours are engineered into the built environment"</i>.

Questions:

- Who is developing the east of the rail line?
- What is the topography of the land?
- What do the different colours in the structure plan mean?
- Is there a community pool in the plan?
- What are the green lines that are marked out in the structure plan for?
- What year will the land be released?
- When can we purchase a house or apartment?

Multicultural (in person)

What are some of the challenges your community currently faces?	
Theme	Summary
Over consultation and lack of resources	<p>There is frustration from being over-consulted with and not seeing any actions. There is also a critical lack of resources.</p> <ul style="list-style-type: none"> • <i>“Over consulted and need to see actions”</i> • <i>“Lack of resources, including clinicians, lawyers, doctors”</i>
Affordability	<p>People are struggling with the high cost of living and lack of affordable housing.</p> <ul style="list-style-type: none"> • <i>“Housing and cost of living”</i> • <i>“People are moving further southwest due to lack of affordability”</i>
Public transport connections	<p>Improved public transport connections are essential to support the community, especially as people relocate due to affordability issues.</p> <ul style="list-style-type: none"> • <i>“Public transport connections”</i> • <i>“People are moving further southwest due to lack of affordability”</i>

What features and/services do you want to see included in Glenfield in the future?	
Theme	Summary
Transport and public amenities	<p>Better public transport connections, culturally appropriate services, safe spaces, and enhanced public amenities like walkways, green areas, multipurpose seating around stations and cafes, and retail.</p> <ul style="list-style-type: none"> • <i>“Need improved transport and culturally appropriate services and safe spaces”</i> • <i>“Multipurpose seating around station and cafes”</i>
Cultural and community services	<p>Culturally appropriate services, safe spaces, and community centres that offer inclusive services and activities for all ages, particularly youth, to foster engagement and social cohesion.</p> <ul style="list-style-type: none"> • <i>“Public transport connections to connect people to major transport hubs”</i> • <i>“Community centres that offer cultural and inclusive services”</i> • <i>“Spaces for young people”</i> • <i>“Having a place to meet and run support services – a community hub”</i>
Education and population support	<p>More childcare and education facilities, including a high school and medical facilities, to support the growing population.</p> <ul style="list-style-type: none"> • <i>“More childcare and educational facilities - schools need to cater for the population growth”</i> • <i>“Retain the green space and nature”</i>

If you could create your own vision for the future Glenfield, what would it be? In 2040, Glenfield will...	
Theme	Summary
Affordable and accessible housing and services	<p>There will be sufficient social and affordable housing, with medical facilities and other essential services all located nearby to ensure easy access for residents.</p> <ul style="list-style-type: none"> • <i>“Sufficient social housing to cater for the population”</i> • <i>“All features nearby to avoid people travelling to services and facilities”</i>
Community and recreational spaces	<p>Glenfield will have vibrant community spaces and places for people to meet, especially for youth.</p> <ul style="list-style-type: none"> • <i>“Community spaces, places where people can go after 5pm, particularly for youth. eg. Glenquarie skate park.”</i>
Future-ready infrastructure and connectivity	<p>The suburb will cater for future population growth, maintain greenery, and ensure connectivity between east and west Glenfield.</p> <ul style="list-style-type: none"> • <i>“Don’t just think about the now, think about the future.”</i> • <i>“Greenery maintained”</i> • <i>“East and west of Glenfield is connected”</i>

Questions:

- *How can people put their name down for affordable housing?*
- *Where will people access the suburb?*
- *How many homes will be built?*
- *What will the traffic look like?*
- *Will there be local employment opportunities?*

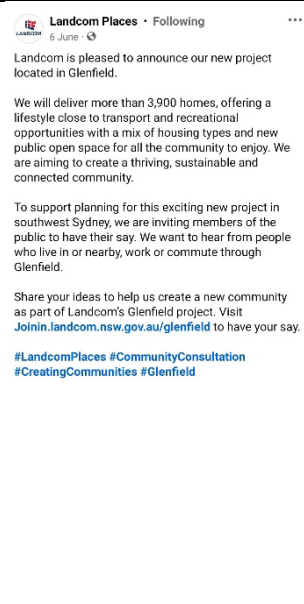

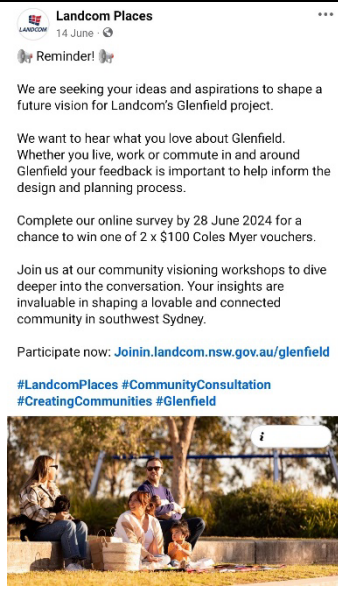
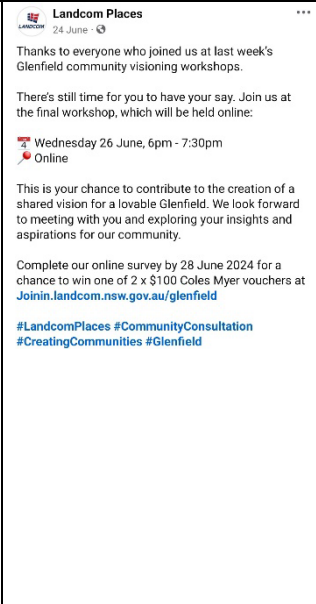
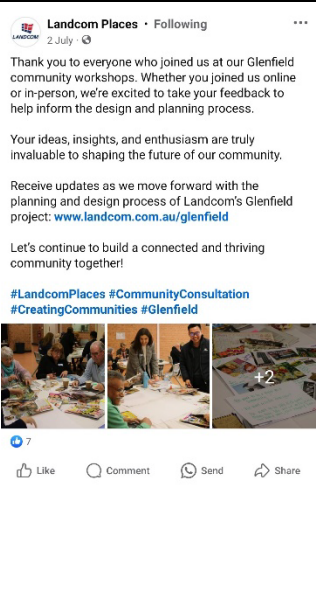


Figure 21 Meeting with multicultural community groups





6 APPENDIX

6.1 SOCIAL MEDIA

FACEBOOK SUMMARY

Date	6/6/24	12/6/24	14/6/24	24/6/24	2/7/24
Posts					
Engagement	62	258	5	7	82
Reach	1,951	10,553	406	819	1264
Impressions	1,987	32,245	429	843	1264
Reactions / activity	8	7	1	3	5

INSTAGRAM SUMMARY

Date	6/6/24	12/6/24	24/6/24	2/7/24
Posts	 <p>Liked by christalla_m and others landcomplaces Landcom is pleased to announce our new project located in Glenfield. We will deliver more than 3,900 homes, offering a lifestyle close to transport and recreational opportunities with a mix of housing types and new public open space for all the community to enjoy. We are aiming to create a thriving, sustainable and connected community.</p> <p>To support planning for this exciting new project in southwest Sydney, we are inviting members of the public to have their say. We want to hear from people who live in or nearby, work or commute through Glenfield.</p> <p>Share your ideas to help us create a new community as part of Landcom's Glenfield project. Visit the link in our bio to have your say.</p> <p>View 1 comment 6 June</p>	 <p>landcomplaces Your ideas will help shape the future of the new Landcom Glenfield project.</p> <p>If you live/work in or near by to Glenfield and would like to share your ideas on how to shape the future of the new Glenfield community, join us in the evening of Monday 17 June or Tuesday 18 June for our in person interactive visioning workshops.</p> <p>We invite your feedback on how we can create a new loveable community in Glenfield to inform the design and planning process.</p> <p>If you live/work in or near by to Glenfield and would like to share your ideas on how to shape the future of the new Glenfield community, join us in the evening of Monday 17 June or Tuesday 18 June for our in person interactive visioning workshops.</p> <p>We invite your feedback on how we can create a new loveable community in Glenfield to inform the design and planning process.</p> <p>In-person workshops at Glenfield Community Hall: <ul style="list-style-type: none"> Monday 17 June, 6pm – 8pm Tuesday 18 June, 6pm – 8pm </p> <p>Online workshop via link in bio: <ul style="list-style-type: none"> Wednesday 26 June, 2024 6pm - 7:30pm </p> <p>Food and drinks will be available at the in-person workshops. Registrations essential.</p> <p>This is your chance to contribute to the creation of a shared vision for Glenfield, influencing planning and design decisions that will stand the test of time. We look forward to meeting with you and exploring your insights and aspirations for our community.</p> <p>Let's create something great together! View 1 comment 12 June</p>	 <p>Liked by mattyhasjim and others landcomplaces Thanks to everyone who joined us at last week's Glenfield community visioning workshops.</p> <p>There's still time for you to have your say. Join us at the final workshop, which will be held online: <ul style="list-style-type: none"> Wednesday 26 June, 6pm - 7:30pm Online </p> <p>This is your chance to contribute to the creation of a shared vision for a lovable Glenfield. We look forward to meeting with you and exploring your insights and aspirations for our community.</p> <p>Complete our online survey by 28 June 2024 for a chance to win one of 2 x \$100 Coles Myer vouchers by visiting the link in our bio.</p> <p>#LandcomPlaces #CommunityConsultation #CreatingCommunities #Glenfield 24 June</p>	 <p>Liked by hexiy1994 and others landcomplaces Thank you to everyone who joined us at our Glenfield community workshops. Whether you joined us online or in-person, we're excited to take your feedback to help inform the design and planning process.</p> <p>Your ideas, insights, and enthusiasm are truly invaluable to shaping the future of our community.</p> <p>Receive updates as we move forward with the planning and design process of Landcom's Glenfield project, via the link in our bio.</p> <p>Let's continue to build a connected and thriving community together!</p>
Engagement	9	3	7	5
Reach	253	191	163	196
Impressions	305	230	169	224
Reactions / activity	11	0	4	1

6.2 SURVEY

DEMOGRAPHIC INFORMATION

Category	Participants	Percentage
Gender		
Female	26	36%
Male	41	56%
Non-binary	1	1%
Prefer not to say	1	1%
Not specified	4	5%
Age range		
Under 17	1	1%
18-24	3	4%
25-29	3	4%
30-39	17	23%
40-49	24	33%
50-59	14	19%
60-69	6	8%
70-79	3	4%
80	0	0
Not specified	2	3%
Language		
Arabic	1	1%
Bengali	4	5%
English	40	55%
Hindi	1	1%
Mandarin	3	4%
Nepali	5	6%
Other	16	22%
Not specified	3	4%
Postcode (see key below)		
2000	1	1%
2048	1	1%
2167 (Glenfield)	61	84%
2170	3	4%
2171	1	1%
2222	1	1%
2564	1	1%
2565	1	1%
Not specified	3	4%
Communication preferences		
Morning	15	21%
Afternoon	13	18%
Evening	37	51%
Weekday	19	26%
Weekends	32	44%
Online	47	64%
In person	21	29%
Social media	20	27%
Not interested	4	5%
Other	0	0

SURVEY QUESTIONS

REGISTER
COMPLETE OUR SURVEY
FAQ
VISION BOARD

Open

Survey - Your thoughts

We would love to hear from those who have a connection to Glenfield, such as living, working, or visiting, to share their ideas and aspirations for the area now and in the future. This will help to inform our design and planning. Complete our online survey by 28 June 2024 for a chance to win one of 2 x \$100 Coles Myer vouchers.

Terms and Conditions

1. What is your relationship to Glenfield? Select all that apply. Required

- I live in Glenfield
- I work in Glenfield
- I live nearby in a surrounding suburb
- I own a business in Glenfield
- I study / go to school in Glenfield
- I visit Glenfield for sport and/or exercise
- I visit family and/or friends who live in Glenfield
- I travel through Glenfield (i.e. commute or transit through the area)
- I am interested in the Glenfield area and this project
- Other (please specify)

2. What do you love the most about Glenfield? Rank the options in order of importance. Required

- Public transport links to major centres
- Public open space
- Sport and recreation areas
- Family friendly
- Quiet and suburban
- Quality educational facilities and services
- Safe and secure
- Sense of community
- Parking options
- Access to shops
- Access to nature
- Housing options for different budgets

3. Tell us what is unique about Glenfield. What makes it different from other suburbs. Required

4. Thinking about the future, what would you like to see more of in Glenfield? (select up to 4 options) Required

- Retail shops, restaurants, and entertainment options
- Public open space including sports fields, parks, dog parks and playgrounds
- Educational facilities
- A mix of housing types (houses, units or townhouses)
- Walkways, cycleways and accessible pathways
- Public transport connections
- Art and cultural spaces
- Places to relax and meet up with family and friends
- Places that cater to young people
- Community events i.e Markets
- Community facilities i.e library, community centre
- Other (please specify)

5. Tell us what facilities you would like to see in the future Glenfield? Rank the facilities in order of priority to you. Required

- Outdoor seating
- Library / community centre
- Gathering or meeting space
- Playground
- Sports fields
- Dog Parks
- Educational facilities
- Youth spaces i.e youth centre, skateboarding
- Place of worship
- Creative arts and cultural spaces
- Shops, Restaurants, entertainment options

6. What outdoor spaces would you use in the future Glenfield? Select all that apply Required

- walking / running paths
- bushwalking
- BBQ's, Picnic spaces, covered areas.
- Playgrounds
- Sports fields
- Dog walking parks/areas
- Landscaped spaces for relaxation
- Meeting spaces
- Amphitheatres
- Other (please specify)

7. What would make it easier for residents and visitors to move around Glenfield? (select all that apply)

- Public transport connections
- Cycleways
- Designated pedestrian zones
- Bike sheds and lockers near Glenfield train station
- Clearer signage
- Close parking near shops, entertainment and public transport
- Accessible pathways
- Other (please specify)

8. What sustainability aspects are important to you?

- Water conservation
- Electric vehicle charging stations
- Tree canopies and shaded areas
- Renewable energy options i.e solar
- Waste reduction measures
- Passive heating and cooling for new homes and buildings
- Other (please specify)

9. What else would you like us to consider in our planning for Glenfield?

About you (optional)

We would love to hear more information about you to help us understand who is interested in the Glenfield project.

10. Please enter your email address.

I would like to receive email updates about the Glenfield project.

12. Postcode

You have 4 characters left

13. Gender

14. Age Group

15. What language/s do you speak at home? (select all that apply)

16. We want to understand your preferences for participating in future engagement opportunities. Tell us what would work best for you. (Select all that apply) Required

- Morning
- Afternoon
- Evening
- Week day
- Weekends
- Online
- In person
- Social media
- Not interested
- Other (please specify)

Submit

POSTCODE KEY

Postcode	Suburb
2000	Barangaroo, Dawes Point, Haymarket, Millers Point, Parliament House, Sydney, Sydney South, The Rocks
2048	Stanmore, Westgate
2167	Glenfield
2170	Casula, Casula Mall, Chipping Norton, Hammondville, Liverpool, Liverpool South, Liverpool Westfield, Lurnea, Moorebank, Mount Pritchard, Prestons, Warwick Farm
2171	Carnes Hill, Cecil Hills, Elizabeth Hills, Horningsea Park, Hoxton Park, Len Waters Estate, Middleton Grange, West Hoxton
2222	Penshurst
2564	Glenquarie, Long Point, Macquarie Fields
2565	Bardia, Denham Court, Ingleburn, Macquarie Links

OPEN TEXT SURVEY QUESTIONS

Question 3: Tell us what is unique about Glenfield and what makes it different from other suburbs.

- I think Glenfield has some special characters which make it a serene suburb and safe. I think it's a family friendly suburb. Most people are migrant but are nice and taking care of the neighbourhood.
- Cambridge Road from Glenfield to Moorebank should have multi planes and bridge over George River should be rebuilt.
- It is still relatively quiet but is still close to shops, motorways, and the train station is a main interchange. I have lived in Glenfield for 20+ years and have always felt safe.
- Feels like transport hub, all train stops.
- Multicultural, ease of access to motorways, family friendly, small town vibes.
- Close to military facility where in some circumstances you can hear and experience how the military personnel conduct their training.
- Connection to West (M7, northern road) Sydney City (M5 and trains), close to Liverpool city centre, close to crossroads, close to large format retail around Costco.
- New Glenfield (Hurlstone side of the rail line).
- Although it lacks retail (shopping centres, entertainment and sports precincts, banking/ atms) planned parks and recreation facilities, multipoint suburb access roads, lack of parking at and around station, bottle neck near station and HURLSTONE school entry, speeding a major issue on Atlantic boulevard and illegal Turning on Glenfield Road.
- Less crowded, wide streets.
- What makes Glenfield different to other suburbs is that has a sense of community and you feel like you belong. It is suburban and has so many nice features to it.
- The quiet semi rural aspects, not over developed or crowded.
- The presence of history in all forms of structure:
 - houses of all decades,
 - wide roads with actual kerb side parking both ways,
 - buildings/boutique shops/plaza/literal corner tuck shop,
 - ample access to public transport regardless of suburb location,
 - ample parks and natures artefacts.
- I like that there are green open spaces interlinked with housing.
- Not overly developed, although there is busy station.
- Small and quiet suburb.
- The large farm area of Hurlstone that are the lungs of the area.
- A suburb that has wide enough streets that two cars can drive down at the same time. A suburb with trees and birds.
- When the suburb was developed on the southern side of the rail-line the size of the blocks of land were quite large. As the suburb has aged many houses have been purchased as investment properties and the larger blocks have had granny flats built on them. Many houses in each street are now rentals with residents who move frequently and owners who live elsewhere. The sense of community has diminished over time because of this.
- Old Glenfield - ranging from the dividing bridge (that typically floods) between the army barracks to the bordering river -George's River bounded by the railway line. Then you've got the figure 8 bridge that gives you access to the current and new Glenfield. The difference is very noticeable. It would be such a shame to see Glenfield become

what it is of today's Edmondson Park or worse Austral where developers are profit hungry, shoebox size yards with little to no frontage or backyard and not a single park or bus route through and neighbours are able to tune into neighbour dramas as a form of entertainment.

- Many family and lot shop from my community.
- Glenfield has open clean public spaces and parks, less crowded with restricted building heights. Besides being safe to live in, the traffic flow is excellent. It is also near medical and school facilities, as well as has a train station.
- Glenfield has great potential as a place where the rail links provide a variety of directions you can head for work or pleasure. It is also a suburb that has only a few ways to enter and leave. When the Cambridge Ave bridge is flooded the options to get in and out are severely limited.
- Glenfield is unique due to its blend of natural beauty and urban convenience. It features expansive parks and reserves, offering ample outdoor recreational opportunities. The suburb also has a diverse community, local amenities like cafe, small shops and schools, and convenient transport links to major city areas, making it a desirable place for families and professionals alike.
- Train connections and quiet suburb.
- It's a centre of southwest Sydney connecting major train lines including airport. It's a confluence of surrounding suburbs. With Crossroad home centre close by, it's also one of the most convenient suburbs out there to access famous national chain stores.
- The railway line, the Georges River, the Bunbury Curran Creek and the tip act as a natural boundary to keep the suburb small and connected. Everything is within walking distance.
- Quiet suburb, bush land and trees with good balance of house footprint to land size make it more appealing than new developments which are crammed and hot.
- It has so many great connections into the city and to Parramatta but remains not busy and suburban. It is a great mix of cultures who live in harmony and is well maintained.
- Plentiful green open spaces, wide roads.
- We puppy raise for Guide Dogs NSW/ACT. This area allows me to take the pups to different surroundings for socialising. Trains are central for travelling to Campbelltown, Penrith, Airport, Bankstown, the city or North and Eastern Suburbs lines.
- Glenfield is a quiet and friendly suburb. It is family-oriented with a strong sense of community.
- Quiet and safe suburb. Good train connectivity to City and Parramatta.
- Big train station.
- Transport connectivity is good (but could be better). The large quantity of open space and green areas is good but could be improved upon or enhanced.
- Close to M5, M7.
- Affordable Housing, great selective High School-Hurlstone.
- Glenfield feels like a thriving future project due to its proximity to public transport. I personally have lived in Sydney's south-west my entire livelihood and wish to settle in a new, quieter neighbourhood.
- Close to both M5 and M7.
- The rural not build up aspects are unique and should be maintained.
- Glenfield's town centre still maintains a quaint 'small town' nostalgic feel inside a large city. The independent stores across from the station feel more local than visiting a larger shopping centre (such as Ed Square) or national chains and supermarkets (such as Glenquarie), and celebrate the unique multicultural demographic. It's a suburb that seems to integrate and offer options for different cultures and income levels, with affordable housing or newer family options. The access from Glenfield station to anywhere in the city is excellent, and a driving factor in my purchase here.
- Diverse residents. Open space, and bushland. Farmland at the school. Mix of older houses on bigger blocks, and newer houses. Lack of high rise apartments.
- Access to public transport and the potential for growth.
- Great accessibility to major highways and train stations. Is quiet and leafy but not far away you've got access to major home maker centre. It's largely central - 15-20 mins to major retail shopping centres.
- Government Housing, no good bad area full of junkies.
- I am living here in Glenfield since 1999. Glenfield is a family friendly suburb with excellent public transport network. Schools are very good as my both the kids went to Glenfield schools. New park has plenty of recreational and sports field for every one. I love Glenfield.
- Spacious, green suburb, family friendly, excellent access to public transport.
- One train line going to the airport area as that is where i live and a very quiet sleepy suburb.
- Quite neighbourhood near Panaroma side of Glenfield. Walking distance to train station. Close to bus stops as well.
- Train hub, Low population.
- Public Transport links, Selective School.
- Hurlstone Agricultural High School. Transport-rail, road M5/M7 proximity.
- Greenspace - parks, Georges River surrounds. Accessible shopping- Glenquarie Shopping Centre and Crossroads Homemaker Centre.

- Nice and family friendly place to live.
- Express trains to the city and quiet suburb.
- Transport, close to M5.
- The suburb is very quiet and friendly with no large apartment blocks blighting the suburb.
- No large industrial areas.
- Glenfield is close to the station and not a long trip into the city, whilst being in a nice quiet area.
- There is a lot of potential for Glenfield because it is one of the major train hubs for Western Sydney. Although the estate is nice for families it would benefit if there were shops within walking distance.
- Small quiet suburb nice to live in. Main train station takes you anywhere you like.
- Quiet safe streets large blocks happy residents.
- It's a small, quiet, family friendly suburb.
- Small suburb with nice neighbourhood.
- It's a quiet little nook.
- Feels really suburban and it's very walkable.
- Potential for being a transport hub connecting major train lines and also potential link to both airport.
- Although it is a long way from most places, it has easy access via rail and road crossroads. Great schools in Hurlstone and Mac Fields.
- Its green, peaceful and family friendly place where public transport options are in abundance.
- Affordable housing price.
- Central to everywhere south-west, 20 to 30 mins approx to Campbelltown, MacArthur sq, Narellan, easy to join m5, m7, Blacktown, Penrith, Bowral, Wollongong all accessible within an 1 hours drive, not far from Ed-Square for the shopping and cafes. quicker to get to Parramatta on train (T5) from Glenfield than it is to drive.
- I like our accessible Glenfield is it to other parts of Sydney (Olympic Park, Airport and CBD etc) it's not too far from Sydney but has the benefits of a quiet suburb.
- Trees! The way it was built, it had farms surrounding so it was quiet and laid back and kept its farming heritage.
- Crossroad to everything, public transport, major highway, easy access to qualified education, quiet and peaceful place to live in.

Question 9: What else would you like us to consider in our planning for Glenfield?

- We would like you not to over planning which may bring more homes than it needed. There is already not enough commuter car park in Glenfield so it's always crowded. Plus please don't make it another Edmondson Park with too many housing and less facilities.
- Community safety
- Well developed roads and communal spaces where it is not stressful for commuters to walk and drive. An example of bad development of shopping centre is Box Hill shopping centre where the turning spaces for cars is cramped, signage is poor, too many blind spots where it is difficult to see oncoming cars. Would like to see infrastructure well developed with the people in mind.
- Options for young people like a youth centre or some form of entertainment quarter that includes a variety of budget options, parks with built in exercise equipment like the green space at Park Central Campbelltown.
- More security, lights, cctv.
- The planning a development of Glenfield should focus on holistic improvement and standardization across the whole suburb not just the master planned community. All of the above facilities and services are needed for the suburb to be sustainable for 3900 new homes. An e.g. of how it should look like is The Ponds Suburb developed by Landcom which covers most of the above.
- Better roads. Cameras on the roads to keep kids safer and so people do not do the wrong things (drugs) at the bottom of streets. We want to keep Glenfield safe.
- Do not connect the Moorebank Inter-modal to Glenfield by a new road, with noisy heavy truck movements 24 hrs a day through a suburban area, and near the proposed new schools. And real consultation with real people who don't live in the out of touch unsympathetic lower Nth Shore or Eastern Suburbs, or career Public Servants. Also a challenge to do to those areas what is planned for the West and South West. Will that happen.
- Future proof current road upgrades such as widening, look at Appin Rd as a case study. This should be first instance. Less sets of traffic lights and more roundabouts like Ingleburn precinct. It is already a 15 min commute to get from one end of Glenfield to the other end (arterial road- Hume hwy/m5).
- One of the worst things about these new housing plans are the very narrow streets. It makes the area look very bad, irritating the people who live or use the area. It causes problems because it is impossible for two cars to pass on the street unless one of them stops. It is also impossible to park unless you drive over the grass or the path.
- A modern style shopping centre near Glenfield train station.
- Westfield shopping centre, resident escalator from Atlantic Boulevard to train station, metro fast train.
- The car should not be the focus. Everything should be walkable/cyclable. The train station and surrounding commercial should be the core, which is supported by adequate open and green spaces.
- Less public housing. If this is not an option then a much more effective way of managing/maintaining/ cleaning of complexes and surrounding properties.

- Currently the state of disrepair and constant rubbish outside properties is a serious problem.
- A major bus route would be an excellent addition to this new estate.
- I much prefer single-story housing throughout this new suburb although other people's opinion may affect this consideration.
 - Enforcing residence to park their car in the garage would not only keep their vehicles safe but also make the streets look more clean and minimalist.
 - I believe residence should prove that they have space to store a vehicle before owning one.
- More shops e.g. IKEA.
- The proposed vast development west of the rail station appears to be over kill, we don't know of one Glenfield person who is in favour of this plan.
- Also you are wrecking a good agricultural college of long standing, if this proceeds don't con us by still calling it an agricultural college. We at this stage have great fields these will go in the endless urban sprawl.
- Also where do all the residential students attend? Both Political Parties have reneged on past promises and let us down.
- There needs if it proceeds an access onto the Hume Hwy so people can commute, travel etc, also for fire brigades and ambulances and police vehicles as well.
- Take some of the best aspects from local areas to create something unique that allows the community to come together. For example:
 - The outdoor seating area in Ed Square nearby has a splash fountain that kids love, a thriving outdoor eating area with great restaurants, and plenty of covered community tables along the street. There are trees and fairy lights, and it's a joy to be outside enjoying the atmosphere. More importantly, there is plenty of parking and public transport, even on a busy evening. This is so important to make it an easy destination to enjoy with friends who might not be from the local area.
 - The Carnes Hill Library and Community Centre precinct also has a great multipurpose outdoor area for kids to play, cafe with outdoor seating for the adults to enjoy, and parklands surrounding. Where this has fallen short is the wasted space and lack of parking. Most days it's impossible to find a parking spot and there is barely any reliable public transport to access.
- Avoid building homes that look like a "warehouse", which take up every inch of the allocated land site.
- Traffic issues will be huge so have to plan the roads that wouldn't bottleneck, fast road access to major highways, and plenty of parks and children playgrounds
- Good Schools, Indian restaurants and more connectivity to Public transports and connectivity to Western Sydney Airport.
- A modern gathering centre like Ed-Square would be fantastic, e.g. a eat street with proper restaurants, entertainment shops. A good playground along with a green sport field (football court) is a must for families with children and pets.
- Do NOT build more houses. The place is already congested. We live here because of the Hurlstone farmland that is a vital local amenity.
- The space around Glenfield Station to cater for the increase in movement (cars, people, buses etc) due to the increase in housing on the western side. It is already a bottleneck during peak times in the evening at the moment due to the movement servicing the local shops.
- Develop waterway park i.e. near the lake.
- We don't want Glenfield too much crowded. We love it to be calm and quiet.
- Shopping complex with restaurants and cafes. Use Riverside area as public space for entertainment, leisure
- Increasing the green space, improving the existing facilities eg dog park, road surfaces and lighting, improving dog park and lighting at Kennett Park.
- Good Shops and restaurants at station side.
- Demolish the strata houses and built new homes.
- Maybe a mix of cultures so Glenfield does not become dominated by one culture. A multicultural diverse community would be ideal.
- There needs to be an emphasis on public transport parking. Currently the commuter carpark fills quite early so with all the additional houses another free commuter carpark needs to be added. Also free transport buses for the area to pick-up from main roads to drop people at the station. Wentworth point has this free transport bus and it works great.
- Everyday supermarket type shops, retail shops and cafes.
- Open spaces and big retailers.
- Improving and building the George's River pathways.
- Nice outdoor entertainment for family- such as restaurant eatery.
- More park playground for young family.
- We need a high school.
- Some places are so isolated and require a car to reach areas with facilities and services. Maybe add something around there. Develop something more interesting around the stations because currently it's only convenience stores, food and a pharmacy. And sort out the hoons (not really anything you can do about it but yeah).

- Retain Hurlstone School agricultural history.
- 1. appropriate planting of trees (not under streetlights), 2. streets wide enough that when cars are parked opposite garbage trucks and emergency vehicles can drive through or plenty of off street parking. 3. roads around Glenfield need upgrading to cope with extra residential traffic eg. Glenfield Road, Campbelltown Road, Beech Road (shocking in morning and afternoon peak), Cambridge Ave (Glenfield Road becomes a bottleneck when Cambridge is closed due to flooding). 4. more commuter car parking at Glenfield station.
- Would love some restaurants, cafes etc the current shops are quite depressing and don't offer much.
- Station parking will need more capacity, preferably before wide scale development. Similar to Edmondson Park. This should be able to serve commuters on weekdays and visitors on weekends. Decent parkland is really missing in this area, think of Sydney Park, bicentennial park etc. dog parks are far away.
- Buildings that can be used adult classes/fitness, in the evenings not just during the day for retirees, art classes, places of interest- bring tourism here, better access to safe swimming water/ updated swimming facilities, bigger Tafe presence with a bigger range of classes, reduction in housing commission, medical facilities, schools with access for students needing support, high schools of excellence.
- Connection within the suburb of different parts, Mirvac estate.
- Please consider how these spaces will be used especially for retail and will these spaces be able to compete with other retail spaces such as the nearby Ed Square. Ideally we wouldn't want these spaces sitting empty as they wouldn't be able to compete with existing centres.
- Glenfield Parklands actualised.
- Parking places. Allow up to two driveways for properties with granny flats at rear so residents vehicles can be parked off the street.
- A good ratio of open/green spaces and well planned traffic management if high density buildings will be built close to the train station
- Equal thought going into planning for the southern side of Glenfield. The impact of traffic particularly if the bridge height at Cambridge Avenue is increased to allow the trucks from the Moorebank Intermodal to pass through Glenfield. The impact of the increased water runoff and sewerage from the new housing on the already struggling Glenfield Water recycling plant. Unless the plant is upgraded it will not handle the increased inflow and Glenfield residents will be subjected more often to the stench of overflowing raw sewage.
- Masjid
- Quality of life of residents. Aesthetic, creative architecture, not cheap ugly looking housing that all look the same. Balconies, and space between neighbours. Privacy. Not soulless large high rise apartments. Heat Island prevention. Easier access to Georges River.
- More Parking near train station and future shops. Adequate street parking for the number of residents in each street.
- A focus on creating safe and fun spaces for young families to connect with their community.
- Take over the government housing and rip them down.
- Easy access to transport+ plenty of walkways + Security for residents + space for community meetings.
- Please ensure that infrastructure such as roads, extra trains and bus services, parks, shopping precincts are aligned with the release of land for future residential.

6.3 IN-PERSON SESSION

AGENDA

Time	Session details
5:45pm	Doors open Registration
6pm (10 mins)	Welcome Acknowledgement of Country Team introductions Session structure and objectives Housekeeping and safety/evacuation briefing Parking lot boards and when/how to use them.
6:10pm (10 mins)	About Landcom and the Glenfield Project + Q&A
6:20pm (15mins)	Lead facilitator intro and purpose of session, rules of engagement and how session will run. Lead facilitator to introduce activity. Activity 1: Introduction activity – story circle: Participants introduce themselves on their tables, state their relationship to Glenfield and share a personal story or anecdote relating to their experience/s in Glenfield. Scribe to write down key words/stories/experiences on butchers paper. .
6:35pm (25 mins)	Lead facilitator to introduce activity. Activity 2: What would make a future neighbourhood or community liveable? Scribe to write key words/phrases on butchers paper.
7:00pm (25 mins)	Lead facilitator to introduce third activity. Remind participants they can use the parking lot boards. Activity 3: Thinking about the future Glenfield, what features would you like to see more of? Participants to discuss most important features to them and why - scribe to record. 11 features displayed the A2 paper on each table. Each person is given 5 sticky dots to 'spend' on feature/s of most importance to them. Sticky dots to be placed directly on features Participants may choose to place all dots on one feature or spread them out across different features.
7:25pm (25 mins)	Lead facilitator to introduce activity. Activity 4: Create your own vision for Glenfield Part A: Using the materials provided, instruct each table to work together to create a collage that visually represents their shared vision for the future of Glenfield. Collage is to be visually displayed on the A2 cardboard. Participants are to select images, words, colours and symbols from the materials provided that represent their vision for Glenfield. They may also choose to use textas and pens to draw or to write words on the cardboard. Part B: Once the collages and summaries are finished, ask participants get into pairs to write their own individual vision statements on a blank piece of paper.
7:50pm (10mins)	Closing and thanks Recap on purpose of session What Landcom heard this evening and how they will use this information Future engagement opportunities and how to stay in contact Facilitator to thank participants and ask them to scan the QR code on the screen and answer the questionnaire about the session.
8:00pm	End

ACTIVITY 1

Activity 1: Introduce yourself to your table, state your relationship to Glenfield and share a personal story or anecdote relating to your experience/s in Glenfield			
Theme	Community longevity and attachment	Environmental and lifestyle	Infrastructure and development
Summary	<ul style="list-style-type: none"> • Many residents have lived in Glenfield for decades • Strong sense of community pride and attachment • Residents appreciate the quiet and convenience of Glenfield, its multicultural environment, and its central location and transport connections. 	<ul style="list-style-type: none"> • Residents value Glenfield's natural environment, including sports fields, bushland, and wildlife. • Concerns about preserving the remaining green space • Concerns about loss of rural characteristics due to urbanisation. 	<ul style="list-style-type: none"> • Concerns about infrastructure development and maintenance • Residents expressed issues with traffic congestion, and the impact of ongoing construction on local amenities and quality of life. • Many want better community facilities.
Responses	<ul style="list-style-type: none"> • Homeowner for 5 years • Lived in the area for over 12 years, a lot of change in the surrounding area ' • I live here 8+ years • I live here for a few years • I live here for 10+ years • Live in Panorama • Move from Maroubra to Glenfield for affordability • I have lived here for 25 years. Glenfield is near buses and needs beautifying and better roads. • I have lived here for 30 years and parking, traffic and schools will always be issues with the size of the development • I have lived here for 49 years and like that there are not many duplexes. Kids have special memories • I have lived here for 46 years and like that there are no high rises. We have back yards and private spaces. We have small community vibes and are a tightknit and connected community • I have been a home owner for 17 years. • I moved here in 1979, 45 years ago • I have been here since 1986, raised 3 kids and 10 grandchildren live locally 	<ul style="list-style-type: none"> • Love the vistas the school has • Leave the sporting fields/bushlands • Lot of wildlife here • Green scenic hills used to be a feature from Glenfield to Campbelltown, it's all gone now • The lifestyle here encourages people to stay but it feels under threat • Great neighbours • Multicultural • Central to everything • Quiet and like it that way • It has good connections to the airport and city • Glenfield is convenient with trains to Leppington and Parramatta (work) • It is more affordable to rent and buy in Glenfield • Wants the area improved with more medical, school and transport services • Still not safe here, there are areas established and it is much better • We want facilities for community needs • Over 55s facilities needed, they can't walk everywhere • We need to make Glenfield a place to visit • Traffic is currently very bad • Need more restaurants • Concerned about traffic 	<ul style="list-style-type: none"> • We have no confidence that infrastructure will be delivered on time • We are concerned you will run out of money before roads and parks are built • Worried that the growth will make it difficult to stay here • Concern about addition people without road upgrades • Roads need to be updated • Elderly people trying to visit Frank Whidden Homes will have to navigate traffic and that will be dangerous • We want to know where the high school and hospital will be • One side feels forgotten the other side has got busy • Edmonson Park commuters come to Glenfield • Not happy with the sale of agricultural land, we don't want another James Ruse • Edmonson Park is scary, there is too much construction and too much change • Glenfield used to be a rural suburb with a level crossing • We are dependent on the train to travel into the city

Activity 1: Introduce yourself to your table, state your relationship to Glenfield and share a personal story or anecdote relating to your experience/s in Glenfield

	<ul style="list-style-type: none"> • I have lived here for 29 years • Live in Panorama for 15 years • We have been Glenfield residents for 15 years • I moved here in 2013, near Panorama • I have lived here since the 1980s • Lived in Glenfield for 27 years • I went to Glenfield Public and then to HAHS • Kids grew up here/went to Glenfield Public School • Family live here • Friends lived here • I use the commuter carpark 	<ul style="list-style-type: none"> • Glenfield has been a moat, it hasn't seen a lot of change • The station has evolved with the population 	
--	---	--	--

ACTIVITY 2

Activity 2: Discuss as a group what would make a future neighbourhood or community liveable.			
Theme	Transport and infrastructure	Housing and amenities	Environmental sustainability and quality of life
Summary	<ul style="list-style-type: none"> Emphasis on improving car parking, including the commuter parking, which is considered insufficient. Residents also expressed their desire for improved public transport capacity connectivity and services. Concerns about traffic congestion and the need for wider roads for on-street parking, access for emergency services and better traffic flow. More bike-friendly infrastructure, secure bike parking, and EV charging stations are wanted to encourage sustainable transport. 	<ul style="list-style-type: none"> More educational facilities, including primary schools and a new high school, and demand for improved healthcare services, such as medical centres and proximity to hospitals. Request for more dining options, cafes, restaurants, and a shopping centre like Ed Square, as well as cinemas and retail. Improved community facilities, as well as parks, dog parks, playgrounds, BBQ areas, outdoor exercise stations and gathering spaces. Preferred a mix of public/private and affordable housing options with a resistance to high-density developments. 	<ul style="list-style-type: none"> Preserve and expand green spaces such as gardens, tree canopies, and parks with sporting facilities. More picnic areas, shaded spaces, and retention of mature trees for urban cooling. Importance of sustainable development and sustainable design practices such as solar panels, EV chargers, water tanks, recycled water systems, green roofs and tree canopies. Value a sense of community, safety, inclusivity, and a distinct local identity for Glenfield. Desire for a clean, safe, and family-friendly environment they can be proud of.
Responses	<ul style="list-style-type: none"> Transport and infrastructure Travel/transport – bus route is used a lot Car parking including commuter car parks More commuter parking Carpark needs to be three times bigger as it is always full, surrounding suburbs park at Glenfield Good traffic management and adequate parking Public transport capacity Glenfield station usage, parking is an issue there is not enough Wide streets Multi-lane roads Two-way streets Wide streets – small streets can be dangerous for locals Wider roads for on-street parking Transport – not relying on cars Transport – roads and access Transport connections Secure bike parking and lockers to encourage less car usage Bike friendly/e-scooter friendly/cycle paths 	<ul style="list-style-type: none"> Community, housing and amenities Selective school – appealing as people look to by near HAHS Not a lot of options for primary schools – detracting and leads people away from Glenfield Pre-schools/primary and high schools High school More schools and playgrounds New public school and high school (both in a good location) Childcare facilities Primary and high schools Medical centre/healthcare as the closest hospitals are Liverpool and Campbelltown Close to medical facilities Medical centres Medical centres – good access to these and options for care. Ensure location has parking. Amenities to support population growth Hospitals are already full Need shops and restaurants in Glenfield More restaurants/coffee shops 	<ul style="list-style-type: none"> Environmental sustainability and quality of life A sense of community Clean and safe Family friendly Feeling safe Feeling of inclusivity Recognisable identify and sense of place – not the same as everywhere else A sense of home People looking after their streets Gardens, greenery, tree canopies Next suburb has bush tracks Parks upfront Green space – passive and active with sporting facilities Green space More picnic parks and playgrounds Playing fields Areas to create shade/cooling Trees and greenery Trees and space for more trees Keep and retain mature trees

Activity 2: Discuss as a group what would make a future neighbourhood or community liveable.

	<ul style="list-style-type: none"> • Accessible to the city with good public transport connections and highway connections • Connected to other centres • Connectivity to Glenfield • Connections and in and out • Connect Glenfield to the new airport • Public transport connectivity and bus routes • Good traffic and parking • Good bus services • Encourage residents to use garage spaces for cleaner streets • Foot paths • Infrastructure upfront • Kerbs and guttering • Kerbs and guttering • Access to facilities and upgrade of current facilities • Enough services and infrastructure upfront • Police, ambulance, fire and medical facilities • Underground services eg. electricity • Access for all emergency services, particularly fire trucks • Better connection between east and west Glenfield • Edmonson Park town centre is good for walking 	<ul style="list-style-type: none"> • Restaurants and viable businesses • Restaurants and cafes • Cafes, restaurants • Shops/dining – create an atmosphere • Dining and entertainment options for breakfast, lunch and dinner • No supermarket here • Movie theatre • Shopping centre like Ed Square • A shopping centre like Ed Square and cinema • Location of shopping centre • Shopping centre • Banks • Petrol station • Local shops • Good retail and supermarkets • Water park/areas – given future heat • Services – retail, health (GPs), supermarkets, places where you interact with others • Entertainment • Village • Self-contained – can get things locally • Outdoor activities • Shared pathways connecting to regional paths • Community gardens and places to sit and enjoy • Community vege gardens • Community gardens/spaces and events • Walking tracks and BBQs • More parks and skate parks • Markets/city events • Community BBQ facilities • More BBQ facilities • Outdoor exercise stations • Community facilities eg. library • Library • Family spaces • Gathering places 	<ul style="list-style-type: none"> • Currently pockets of open spaces, create quiet spaces. Not like Edmonson Park • Address flooding • Sustainable design • Solar panels • EV charges in buildings • EV charging stations • Public EV car chargers • Water tanks • Recycling and waste pick up to be considered • Walkability • No black roofs • Green roofs • Sustainable infrastructure • Recycled water • Good tree canopy for urban cooling • Appropriate street trees that don't block out light • Protect species so they aren't impacted • Build it and people will use it • Go out of Glenfield to enjoy spaces • Glenfield should be like Glen Alpine • Consider staging of development • Other • Liaison between government departments during planning • Government agencies working together to contribute to good governance
--	--	---	--

Activity 2: Discuss as a group what would make a future neighbourhood or community liveable.

		<ul style="list-style-type: none"> • Community pool • Dog parks • Dog park • Dog parks • We need to keep spaces for young people • More playgrounds for kids • More sporting facilities eg. netball and soccer have limited facilities at the moment • Good community facilities eg. green spaces, walking paths • Sporting teams • Mid of public/private and affordable housing • No concentrated public housing or Radburn design • Housing affordability • Low cost/affordable housing • Affordable • Aged care housing/facilities • Houses with gardens • Less high rise • No high density and no cookie-cutter homes • No density or homes along Camden Valley Way, too cookie cutter and no thought behind design • Strata-free housing options • Ability to downsize • Will there be any development specifically for over 55s? • Integrate homes with the landscape design 	
--	--	---	--

ACTIVITY 3

Activity 3: Thinking about the future Glenfield, what features would you like to see more of?			
Theme	Parks, nature, and green space	Health, fitness, and recreation	Infrastructure, services and amenities
Summary	<ul style="list-style-type: none"> Values access to green space and outdoor amenities. This includes tree canopies to mitigate urban heat, water features in parks, and a commitment to maintaining the natural environment to support wildlife. 	<ul style="list-style-type: none"> Emphasis on promoting a healthy lifestyle. Desire cycleways, sports fields, basketball courts, and an outdoor space suitable for different age groups including better amenities like an adventure park and community gym. 	<ul style="list-style-type: none"> Concerned about improvements in infrastructure, particularly housing diversity, traffic management, and access to public transport. Discussed the importance of a mix of housing types, improved road networks and public transport services as well as safety measures such as increased lighting. Want to see vibrant local economy with retail, cafes, restaurants, and businesses.
Responses	<ul style="list-style-type: none"> Harrington park vs Edmonson park i.e. Multiple parks and open space vs little parks and open space Like to celebrate nature via cultural spaces Green spaces especially with heat rising in the suburbs BBQs/Parks Green spaces Maintain the natural environment and encourage wildlife Want a tree canopy, more trees in this development will help climate change and cooling Parks Water feature in a park Energy management eg. EV chargers Site-specific sustainability strategy both during construction and once it's operational, also considering waste Circular economy 	<ul style="list-style-type: none"> Healthy community = healthy country Active transport Skate park – already one at Seddon park Encourage active transport Cycleways Basketball courts Sporting fields Things for young people to do Walkability and bike lanes Bike and walking paths along Georges River to connect with Casula and Macquarie Fields American style community gymnasium with pool, tennis courts, basketball courts Community spaces eg. outdoor cinema Adventure park 	<ul style="list-style-type: none"> Mix of housing – too many places have just units. Need a good spread. Library A town centre Better traffic connections (Roads!) Public transport access eg. Buses More lights for safety Better accessibility at the station Restaurants and cafes Pubs/micro-breweries Commercial district (retail/food) Boutique/local businesses No Westfields Shopping centres, cafes, cinemas and bowling options Library, café and kids space all co-located together Co-working spaces Balmain of the west Strong collaboration between all government agencies, state, local and others Constant community engagement Community events eg. Christmas event. Creates a neighbourhood feeling

ACTIVITY 4

Activity 4: Create your own vision for Glenfield			
Theme	Sustainable and environmental responsibility	Community amenities	Cultural and social connectedness
Summary	<ul style="list-style-type: none"> Desire for Glenfield to become a sustainable community, with green energy practices, natural habitats, and ample green spaces. Environmental stewardship is important, including tree planting, maintaining wildlife habitats, and implementing eco-friendly development practices. 	<ul style="list-style-type: none"> Aspire for Glenfield to be a well-connected community with easy access to amenities including improved public transport, medical and educational facilities, and recreational spaces such as parks, playgrounds, and sports facilities. Walkability and/or cycling pathways are important as well as safety. 	<ul style="list-style-type: none"> Create a vibrant community with cultural spaces, community events, and where the community supports local businesses and amenities. Desire for Glenfield to become a multicultural, family-friendly, and inclusive community where residents feel a sense of belonging and pride.
Reponses	<ul style="list-style-type: none"> Accessible roads eg. multi-lane Busy, vibrant community with a high street. It's convenient and we have everything here. Lots of playgrounds and public transport Market set up where you can go and get everything eg. fish markets, meat markets Wants it to look like the old Glen Alpine development By 2040, we've worked as a community, not only with other agencies but also with each other to know we have everything we need for now and into the future. We are destroying the planet with what we are doing in regards to development eg. high rise. We have to stop destroying the planet. Glenfield should take the torch and run with it in terms of saving the planet. In 2040, we will have more open spaces and walkways with shop and amenities in walking distance. We will be sustainable, safe and secure. We will have accessibility to transportation, children's parks and be pet friendly. It will be a peaceful residential area. Glenfield will have another public school and children will be catered for. It will have open space and existing trees will be kept as well as more trees planted. It will be walkable and connected across both sides of the rail line. It will have access to doctors and medical facilities, with buses etc to the airport. It will be safe, respectful, well-lit and have visually appealing buildings with space between each building for natural sunlight in summer and winter. It will have a nice lifestyle for the people who will buy and bring up children in the area. It will have community gathering places. I want Glenfield to be a place where there is walkability, connected transport and green spaces throughout the community. I like it to look and feel like Haring Park or Oran Park, not Ed Square. We need to have shops, restaurants, medical facilities and adequate parking options with the level of population growth. We want open walkways, enough street lighting and stand alone dwellings which are within walking distance (less than 5 minutes) from the train station. It will have a small park for exercising with sports services/fields should be built as secondary to the already existing one on Railway Parade. The vision is a connected, thriving and sustainable community that connects the people across Glenfield. We want Glenfield to be accessible off the main roads so we can access the development with ease. We also want good access to open space, retail, hospital, public transport and amenities. We want Glenfield to be clean, minimalist streets and the streets to be for people, not cars. In 2050, Glenfield will be a vibrant community that meets the needs of the new and existing residents with a medical centre, library, sports facilities, parks and gardens, wildlife. Birds, ducks, parrots and Koalas. The suburb will be unique in enough ways that will recognize it as Glenfield. Glenfield would have open spaces with a vista and green space. It will be where people want to aspire to live here. We would like to see all this before the year 2050. We want Glenfield to support the communities needs like shops, medical facilities and education. We want to keep Glenfield House and utilize it as a community facility. We want to have pride in the suburb and its appearance and be family friendly. We want to look after nature. In 2040 Glenfield will 		

Activity 4: Create your own vision for Glenfield

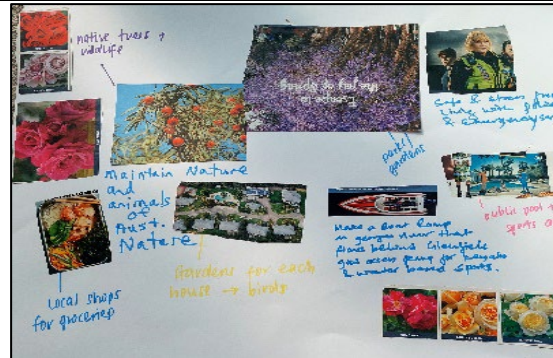
- be a multicultural family and pet friendly diverse and inclusive community
 - be green and vibrant
 - set the standard for green energy and environmentally friendly practices
 - have easy to access and move around with improved public transport and access to community services, sports facilities, shops, entertainment with natural habitats for native animals and community to enjoy.
- In 2040, Glenfield will have water features and open space, a lake and gardens. It will be a community that caters to all ages including young families and older generations.
- In 2040, Glenfield will have a feeling of open spaces and old world wide streets with minimal through traffic. It will have large liveable blocks with no medium/high density. It will look like Glen Alpine.
- In 2040 Glenfield will have:
 - high end parks/playground,
 - a library community civic centre
 - places to walk to with the kids
 - a high school.
- In 2040 Glenfield will
 - be a multicultural family and pet friendly diverse and inclusive community
 - be green and vibrant
 - set the standard for green energy and environmentally friendly practices
 - have easy to access and move around with improved public transport and access to community services, sports facilities, shops, entertainment with natural habitats for native animals and community to enjoy.
- In 2040, Glenfield will be a connected community that doesn't feel over developed. We have access to the services and facilities we need.
- In 2040, we want to be a tight knit community. We want reliable transport options and be able to do great things like eat out, enjoy picnics and shared areas, and good shopping.
- In 2040, our vision for Glenfield is to have a visually appealing suburb. We will have another public school, open space, and it will be walkable. We will have connections between both sides of the rail line. We want a community with places for people to gather and children are catered for. We want it to be safe with access to doctors and medical facilities and good public transport.
- We want good access to health eg. GPs, hospital and medical centres.
- We want Glenfield to retain a sense of rural (green) history.
- It has taken a community (layers of government and residents) to build the community that we have
- A connected community that doesn't feel overdeveloped, rather we have access to the services facilities we need.
- Sustainable living supported by green practices.
- We want Glenfield to be know as Parklands.
- We want less noise and traffic
- We want high internet and access to NBN
- We want a self-sustained neighbourhood.

COMMUNITY VISIONING COLLAGES

In person session community vision collages



- Variety of restaurants/food like Edmonson Park
- Walkways for pedestrians
- Spacious living
- Places to move and fitness for seniors
- Spaces for kids, parks etc
- Nice parks
- Want houses to look different from each other
- Parks and family spaces
- Keeping scenic routes and view that are on site
- Healthy cafes like at CCC cafes



- Maintain nature and animals of Australian nature
- Local shops for groceries
- Parks/gardens
- Make a boat ramp on Georges River that flows behind Glenfield
- Good access ramp for kayaks and water based sports
- Public pool and sports area
- Safe and stress free living with police and emergency services
- Native trees and wildlife



- Golf course
- Nature
- Diversity and inclusion
- Green
- Family
- Water features
- Pet friendly
- Food option
- Good internet
- Rain water tank
- Shopping centre
- Sport
- Recycled water – stay green in drought

In person session community vision collages



- Keep open spaces
- Conservation of local native wildlife and the local Koala population etc
- Green spaces, less houses
- Regular maintenance of green space, not 'set and forget'
- Hazard reduction and safety
- Revegetation
- Rewilding
- More parking
- No queues (increase of) at local shops/medical centres due to doubling of population locally
- More family space – dining outdoor
- Sense of community, a connected community
- Provide suitable access from old Glenfield to new
- Crime prevention, proactive not reactive



- Childcare
- Shopping centre
- Pool
- Dog park
- Senior gathering places
- Educational facilities eg. high school
- Community garden
- Dog park
- Tree canopy
- Family friendly
- Gardens
- No cookie cutter developments
- Protecting wildlife
- Happy faces
- Pop of colour
- Community gardens
- Affordable housing
- Library
- Street lighting



- Access to river for small boats
- Keep the trees, no black roofed ghettos
- Charging stations for a development that will be completed in approximately 15 years
- Walking and cycleways
- Places to eat and relax
- Room for kids
- Timber bench seats with arbours give a sense of tranquillity

In person session community vision collages



- Picnic areas
- Restaurants, pubs etc to go to for lunch and dinner in Glenfield
- High speed internet
- Dog parks
- Street and public space lighting
- Beautiful flowers and gardens
- Spaces for families
- Security and safety
- Change of name to Greenville! Known for our green spaces
- Schools
- Lots of green spaces
- Child care and health facilities
- Trees and shaded areas
- Parking
- Shops
- Lots of trucks
- Chooks/rural
- Limited high rise
- Skatepark

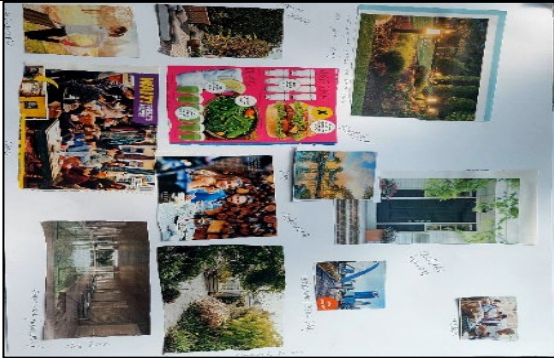


- Water features and pools
- Sporting facilities
- Library
- Wetlands and draining areas
- Dog parks
- Birdlife, nature and snakes
- Keep local present inhabitants and make space for them
- Cycleways
- Community gardens
- Open space parks with community gardens and flowers
- Less apartments, homes with yards
- AG High School
- Cultural facilities
- Health facilities
- Sense of community
- Mix of restaurants and cheap eats

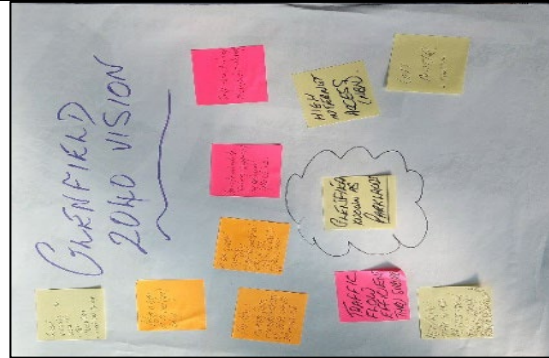


- Gardens
- Pathways
- Local jobs and economy
- Dog park
- Georges River clean and accessible
- Good mix of trees and gardens around housing
- Places to relax and gardens
- Day/night economy
- Atmosphere
- Restaurants
- Gardens/calming
- Green
- Air quality
- Fitness
- Public transport
- Shared eating spaces
- More playgrounds
- Community gardens
- Keep the vistas

In person session community vision collages



- Green space
- Walking trails
- Café
- Sustainable/clean city
- Quality housing
- Market
- Green space/community garden
- Restaurants/cafes
- Well design parks and open spaces with good lighting
- Food/beverage



- Good access to health (GP, hospital, medical centre)
- Retains a sense of its rural (green) history
- It has taken a community (layers of government and residents) to build the community that we now have
- A connected community. Doesn't feel overdevelopment, rather we have access to the services and facilities that we require
- Sustainable living supported by green practices.
- Self-sustaining neighbourhood
- Glenfield known as Parklands
- Traffic flow efficient through suburb
- We've worked together to ensure that urban renewal means a connected community that is a showcase for truly innovative sustainable development.
- Less noise + traffic
- High internet access (NBN).

PARKING LOT BOARDS

Parking lot board comments and questions
What does governance look like for the project? Systems and structure
Will Landcom's culture allow for a truly collaborative effort? Can Landcom share control with, at least, representatives of the community?
Have you considered a steering committee, that includes community members, rather than say these workshops or community reference groups?
Consult the 'forgotten' stakeholders; more than roads and schools (Local NGOs, clubs, emergency services etc.)
Natural habitat and conservation (Local koalas, wallabies, birds and reptiles)
Over 55 housing
Picnic areas
Roads wide enough to cater for new bus routes
Community garden
Good street lighting
Kerbs and gutters with cutout parking
Train station: Lifts are full, Lifts don't work
Trains are full
Parking is already at capacity
Traffic during construction- how will they access the site
Cambridge Avenue <ul style="list-style-type: none"> • Traffic/ truck movements • Timing – when will it be delivered • Bridge over river – continually floods – needs to be upgraded
Access for fire trucks in event of house fires. 6,500 house fires in NSW each year
Traffic management around proposed new public school. Need safe drop off/ pick up and cars able to turn around safely
Parking is already at capacity. Need additional parking for train station, shops, sport facilities and parks
Need infrastructure with the development, not 10 years later
Need good traffic management of trucks from Moorebank
Priorities: <ul style="list-style-type: none"> • Infrastructure • Roads • Parking • Commercial • Open space • Redevelopment • Collaborative
Consider: <ul style="list-style-type: none"> • Rezoning with council • Population change • Timing at both sides of the railway • Road dependency • Flooding impacting access to roads • Bottleneck at MS effecting traffic
Intermodal – traffic <ul style="list-style-type: none"> • Increase truck movements • Support Cambridge extension but not the intermodal trucks
Increase population calculated when completed? How many more people
Parking at railway station <ul style="list-style-type: none"> • commuter parking currently full • side streets currently full
Not in favour of Cambridge extension due to trucks
Schools, medical care - what is happening? Land for future public school. School drop offs are bottle neck

6.4 ONLINE SESSION

AGENDA

Time	Session details
Becscmm	
6:00pm (2 mins)	Welcome and introductions
6:02pm (1 min)	Acknowledgement of Country
6:03pm (1 min)	Team introductions
6:04pm (1 min)	Session structure
6:05pm (1 min)	Housekeeping
6:06pm (2 mins)	Privacy notice
6:08pm (1 min)	Objectives
Landcom	
6:09pm (20 mins)	About Landcom and the Glenfield Project + Q&A
Becscmm	
6:29pm (2 mins)	Breakout rooms
Breakout rooms	
6:31pm (5 mins)	Slido introduction and test question Test question [open text]: What is your connection to Glenfield?
6:36pm (5 mins)	Question 1 [open text]: What would make a future neighbourhood or community liveable?
6:41pm (5 mins)	Question 2 [word cloud]: What words would you use to describe Glenfield now?
6:46pm (5 mins)	Question 3 [open text]: Tell us what is unique about Glenfield and what makes it different from other suburbs
6:51pm (5 mins)	Question 4 [multiple choice]: Thinking about the future Glenfield, what features would you like to see more of? Select 5 features of most importance to you.
6:56pm (5 mins)	Question 5 [Ranking]: In 10 years' time, what would you like Glenfield to be known for? Rank in order of priority.
7:01pm (5 mins)	Examples of vision statements
7:06pm (7 mins)	Question 6: [Open text] If you could create your own vision for the future Glenfield, what would it be?
7:13pm (2 mins)	Question 7 [Rating]: How did you find today's workshop?
Main room, Becscmm	
7:15pm (1 min)	Return to main room
7:16pm (2 mins)	Closing and thanks
7:18pm	End

SLIDO QUESTIONS AND ANSWERS

Slido questions and answers

Question 1: What would make a future neighbourhood or community liveable?

- Retail areas
- Convenient
- Safe
- House pricing
- Green spaces
- Library
- Parks
- Reasonable street parking
- Greater than 350m2 land size
- Take Ed Park as an example, what not to do
- Learn from Austral Water fail
- More parking, park, ALDI, Woolworths, child park; bus stop sheds; library
- Parks, roads, green, big land
- Public High School
- Town centre
- Medical centre
- Wide road
- Transport
- Greenery
- Parks and facilities
- Community centre
- Mall
- EV charging stations
- Cycleway
- Pedestrian bridges
- Closer amenities
- High School
- Playgrounds for older kids
- Community hall
- Playgrounds

Question 2: What words would you use to describe Glenfield now?

- Well connected to the city and airport
- Stagnant
- Needs facelift
- Time capsule old to new
- Quiet suburb
- I like quite like Glenfield
- Bus stop has no sheds. Problem for rainy and hot days.
- Connected to CBD by train
- Communication – Train
- Outdated
- Cutoff only 2 ways in
- Safe in some areas
- Good neighbours
- Relatively clean
- Good parks and greenery
- Not well kept
- Good primary schools
- Peaceful
- Good transport

Question 3: Tell us what is unique about Glenfield and what makes it different from other suburbs

- As of now it is safe
- Close to the action
- Not special apart from station
- No real town centre

Slido questions and answers

- Arterial hub
- Multicultural
- Central
- People are well behaved
- Good neighbours
- Peaceful...
- Open spaces
- Large land sizes
- Backyard swimming pools
- Good community culture
- Great train station
- Affordable
- Potential
- Good transport connections
- We don't have high rising building currently
- Great selective school
- Houses with big lands
- Planned housing
- Good transport connections

Question 4: Thinking about the future Glenfield, what features would you like to see more of?

- 1&2. Community facilities eg. libraries and community centres / walkways, cycleways and accessible pathways
- 3. Public open spaces eg. parks, playgrounds, dog parks and sports fields

Question 5: In 10 years' time, what would like Glenfield to be known for?

- It is a safe and secure suburb rich in diversity with a strong sense of community
- It is a green suburb with plenty of open space, parks, sporting facilities and playgrounds
- It is a thriving community where people visit for a range of recreation, entertainment and dining options

Question 6: Create your own vision statement. In 2040, Glenfield will...

- Black hawk west
- Be transform to a town centre that balance the busy place to quiet place to live.
- Be a wonder of the world.
- Spacious living suburbia with vibrant greenery. Not too overcrowded. Well thought out infrastructure. The castle hills of the south west.
- Technology hub.
- Will be a green city, pedestrian friendly, lots of educational and entertainment facilities, safe and family friendly.
- Everyone will envy us.
- Ample parks, playground, picnic and recreational area. Access to hospitals and medical facilities. A sense of community. Walkways and water views. Enough parking options for everyone.
- Be a connected, walkable, safe and nature centred community.
- Pedestrian friendly area where you can easily access areas by foot and/or on bikes. Have spaces (eg. Playgrounds, parklands) that is all inclusive for all ages. Public Education institutions that will cover for grades K-yr12.
- We don't want Glenfield to be over developed. We want it to be calm and peaceful for families.

VERBATIM COMMENTS

- I live near Atlantic Boulevard. The only way to get to the other side of Glenfield you need to only use the station to cross. In the future we should consider some sort of pedestrian bridge to cross other than just the station.
- As part of the Cambridge Avenue project the Government will acquire 13 houses. Is Landcom also going to acquire houses?
- We will be losing our house as part of the Transport work, will we be getting any special treatment to access the land from Landcom?
- Historically the southwest has been considered less educated. The vision for me is that this area is not stereotyped like this and the area becomes and grows in a different perception, for example, promote the industries in this area so people don't have to travel. Support the area so that it becomes well known and respected and moves beyond the perception of being only "blue collar worker" area.
- This area has been considered as a low socio economic area and not sure that Landcom's vision is stretching beyond this perception. We want high vision, high value activities and industry for the area.
- Look at streets of Edmondson Park, streets aren't really connected. Are you really going to deliver on what you have started with and what you promise? A lot of people have one dream house to live in and they believe in you because they are the state government

TEAMS CHAT COMMENTS

- Just don't make it overpopulated. We want a nice and calm environment as we are living for years
- Q1: What makes a community liveable?
 - Big housing blocks
 - Convenient – variety of shops, and places to shop
 - Bigger shopping centre with more options
 - Greater than 350sqm land size to have a decent backyard
 - Take Ed Park as an example in terms of what not to do. Don't sell to developers – selling bits and pieces to small developers where they don't end up striving towards the Landcom vision when they start this project. So we would see roads not being built or connected. A lot of land has been retained and kept there so Landcom can build it later to build more apartments, but originally it was planned to build houses rather than small blocks of apartments or terrace homes. What Landcom proposed to what was demonstrated is different. Looking back to 2014 and what there is now changed.
- Q2: Describe Glenfield as it is now
 - Stagnant – I have been living in this area for nearly 15 years and the only significant development that has happened has been the upgrade to the train station. I like change but not extreme change, slow change.
 - Needs a face lift – there isn't much of a shopping centre, you need to go to the Gateway and again there is social housing. You need a lot of places for families to live with connections to shopping centres and also connections to the walkways, roads, parks, childcare centres.
- Q3: What is unique about Glenfield?
 - Close to the action – military action – helicopter exercise. Different action. There are a lot of helicopter activity, black hawk through to 11pm. The noise is OK and good. It's like watching an action movie.
 - Safe suburb – it is a safe suburb compared to neighbour suburbs. Neighbours are well educated and job holders and commuting to the city each day.
- Q4: Thinking about the future Glenfield, what would you like to see more of?
 - What we really need is a proper library and a community centre. At the moment we have to go to a different suburb to gather or go to an event, so its better if we have a community centre within the Glenfield suburb.
 - If we choose the mix of housing types it puts more pressure on the transport system, as it is it is very crowded sometimes. Prior to COVID it was crowded, now it isn't as bad as not

everyone travels to the office each day. More housing more crowded on the trains, it is hard. Unless there is a new idea to develop the transport system.

- Q5: Thinking about Glenfield, in 10 years time...
 - I think everyone wants to stay safe, safety first.
- Q6: Visioning statement examples
 - They have covered everything. I was thinking for religious practice, there is no place dedicated for church or mosque. Glenfield will grow and there is no space left to build a church or mosque in the future. No planned place for that.

6.5 COMMUNITY GROUP MEETINGS

Disability		
	Excellent Care	People with Disability Australia
Date/Time	30 July 2024, 10am	30 July 2024, 11am
General comments	<ul style="list-style-type: none"> • Basic Australian standards require facilities and services to be accessible and disability friendly 	<ul style="list-style-type: none"> • Campaigning for liveable design standards to be included in all buildings in NSW
Challenges	<ul style="list-style-type: none"> • Train stations and other important infrastructure are still not disability friendly i.e. without lifts or accessible features. • Easy and safe public transportation • Not enough wide footpaths for wheelchairs • Lack of disabled parking • Facilities within close proximity 	<ul style="list-style-type: none"> • Legibility of the environment if a sense is missing or someone is intellectually impaired. Suggested reaching out to Council with Intellectual Disability to test wayfinding approaches. • Navigating communities safely and independently using wayfinding, tactiles and braille. • Inclusive ways for people to travel without a car. • Disability parking and space for wheelchair accessible taxis to set up and drop-down. Review the Transport for NSW Designer Roads and Streets Manual (DORAS)
Features	<ul style="list-style-type: none"> • Green spaces • Parking • Recreational areas • Walkways • Public transport • Places to relax • Disability friendly/accessible recreational centre and pool • Parks • Cafes • Design aspects to accommodate people from the south Asian and other communities. 	<ul style="list-style-type: none"> • Safe evacuation routes in the event of a fire or flood – safety resilient suburb • Appropriate physical surfaces eg. grey stone paving can injure assistance animals and wildlife. • Appropriate building treatments to support people who are blind or vision impaired navigate off the building line (Reach out to Guide Dogs Australia). • Paved footpaths on both sides of the street to make it easier for wheelchair users, mums with prams or other mobility assistance vehicles to access their own homes safely. • Pool for accessible sport options. • All features and amenities need to be accessible.
Vision	<ul style="list-style-type: none"> • Healthcare infrastructure and services are sufficient to match the population size. • Facilities and amenities are accessible via public transport or walkways/pathways. 	<ul style="list-style-type: none"> • Glenfield is an example of a great place to live in Western Sydney where people of all ages and backgrounds mix together and are healthy and active. • Glenfield is an example of engineering in good health and inclusion. • A built and natural environment that fosters cooling and temperature modification • Plantings are heat tolerant • Tree cover with access to waterways • Space to exercise outdoors

Disability		
		<ul style="list-style-type: none"> • Sufficient affordable housing to support people who have a disability and allow them the choice to live with whom they choose • Safety and safe behaviours are engineered into the built environment eg. safe road crossing.

Multicultural		
	Southwest Multicultural and Community Centre	Western Sydney Migrant Centre
Date/Time	31 July 2024, 9am	31 July 2024, 12:30pm
General	<ul style="list-style-type: none"> • Demographic is changing with more south Asian people moving in. 	<ul style="list-style-type: none"> • Support migrants and CALD communities from Liverpool to Campbelltown. • Mostly Arabic speaking
Challenges	<ul style="list-style-type: none"> • Over consulted and need to see actions • Lack of resources, including clinicians, lawyers, doctors 	<ul style="list-style-type: none"> • Affordable housing • Housing and cost of living • Public transport connections • People are moving further southwest due to lack of affordability
Features/services	<ul style="list-style-type: none"> • Need improved transport and culturally appropriate services and safe spaces • Community centres that offer cultural and inclusive services • Walkways and paths • Open space and green area • Entertainment and activities for youth • Multipurpose seating around station and cafes, such as the amphitheatre-style seating at Parramatta Square • A high school and medical facilities, especially if the population increases • Activities for people to interact with and areas to skate • Create instagrammable moments to attract people to the area • Create opportunities for youth • Shops could do with a facelift 	<ul style="list-style-type: none"> • More childcare and education facilities - schools need to cater for the population growth • Retain the green space and nature • Accessibility and green spaces • Education facilities • Public transport connections to connect people to major transport hubs • Spaces for young people • Having a place to meet and run support services – a community hub • Community centres
Vision	<ul style="list-style-type: none"> • Sufficient social housing to cater for the population • Community spaces, places where people can go after 5pm, particularly for youth. eg. Glenquarie skate park. • Proximity to services • Improved aged care • East and west of Glenfield is connected • Cater for all cultures and not one demographic as there are nuances with different communities, what one group wants, others might not. • Don't just think about the now, think about the future. 	<ul style="list-style-type: none"> • Opportunities to unite the community • Having affordable housing • Vibrant • Connections between Liverpool and Campbelltown • Greenery maintained • Wide roads • Medical facilities and other services such as pathology all in one place • All features nearby to avoid people travelling to services and facilities

END